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# PREAMBLE

This Agreement is made and entered into by and between American Nurses Association (ANA) with offices at 8515 Georgia Avenue, Suite 900, Silver Springs, Maryland and the Washington-Baltimore News Guild, Local 32035, The News Guild-Communications Workers of America-AFL-CIO (WBNG) with offices at 1225 Eye Street, NW, Suite 300, Washington, District of Columbia 20005.

# **ARTICLE 1. RECOGNITION**

- 1.1 ANA recognizes WBNG as the exclusive bargaining representative for all regular full-time, regular part-time employees, and temporary employees as provided in Article 2.
- 1.2 The bargaining unit will not include:
  - a. Supervisors as defined by the National Labor Relations Act;
  - b. Managerial employees as defined by the National Labor Relations Act;
  - c. Confidential employees as defined by the National Labor Relations Act;
  - d. Temporary workers who are employed by a third party, including a temporary agency or consulting company;
  - e. Employees funded exclusively by grants;
  - f. Interns, including students in precepted placements; and
  - g. Intermittent employees.
- 1.3 As used in this Agreement, the term employee means employee in the WBNG bargaining unit, and position means a position within the WBNG bargaining unit.

# **ARTICLE 2. TEMPORARY WORKERS**

- 2.1 For the purposes of this Agreement, a temporary worker is an individual engaged through an outside employer or directly by ANA to fill a temporary operational need and who is engaged in bargaining unit work.
- 2.2 Temporary positions need not be posted.
- 2.3 If ANA converts a temporary position to a regular, bargaining unit position, the position will be posted and filled in accordance with Article 24 (Vacancies and Position Changes).
- 2.4 ANA will not employ any temporary worker in a particular position to perform bargaining unit work for more than thirty (30) days if there is any bargaining unit employee on layoff who is qualified with a reasonable period of training to perform the work in question.

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2.5 Any bargaining unit employee who has received notice of a layoff will have the right to displace any temporary worker who is performing bargaining unit work that the bargaining unit employee is qualified to perform.

Laid off employees with recall rights will be offered temporary assignments for which they meet the qualifications before such assignments are performed by a temporary worker.

If laid off employees with recall rights turn down the offer of a temporary assignment(s), ANA can engage temporary worker(s) to perform the assignment(s). Should the laid off employee with recall rights accept the temporary assignment, then the laid off employee with recall rights will be paid at the rate of pay designated by ANA for the temporary assignment. Laid off employees with recall rights are not eligible for benefits when performing temporary work.

- 2.6 If a temporary worker bids into any regular, bargaining unit position, he or she shall serve the probationary period for a new regular employee under Article 20 (Probationary Period). That probationary period shall begin upon the employee's assuming the regular position.
- 2.7 ANA may hire temporary workers to perform bargaining unit work for no longer than twelve (12) months. Such workers shall not be included in the bargaining unit during this time. If temporary workers are engaged in bargaining unit work for more than twelve (12) months, they shall be covered by the terms and conditions of this Agreement, except as otherwise provided in this Agreement.
- 2.8 Any time ANA utilizes a temporary worker, at the end of 11 months ANA will notify WBNG whether, at or before the end of the twelve (12) months, ANA will (1) fill the position with a regular employee, (2) abolish the position, or (3) leave the position vacant.

# ARTICLE 3. AMERICANS WITH DISABILITIES ACT

ANA will work to reasonably accommodate employees with regard to a disability covered by the Americans with Disabilities Act (ADA). Reasonable accommodations will be considered on a case-by-case basis. ANA will notify WBNG of any substantial change in a job and of any transfer of job duties from one to another as a result of the accommodation. ANA will not disclose to WBNG, without the written consent of the employee requesting the accommodation, any medical information about that employee. Accommodations are grievable through Step 3 of the grievance procedure set forth in Article 29 (Grievance Procedure) but are not subject to arbitration.

# **ARTICLE 4. NON-DISCRIM1NATION**

ANA will not discriminate against employees on the basis of race, color, religion, sex, national origin, age, political affiliation, disability, sexual orientation, marital status, status as a Vietnam era veteran or special disabled veteran, or participation in union activities.

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# ARTICLE 5. NO STRIKE-NO LOCK OUT

- 5.1 WBNG, its officers, and each of the employees covered by this Agreement, agree that during the term of this Agreement, they will not participate in and/or encourage any strike, stoppage of work, boycott, picketing, hand-billing other than to WBNG members, or any other type of interference against ANA. This commitment does not apply to activities engaged in by employees as part of their ANA work assignments.
- 5.2 If any employee or group of employees represented by WBNG violates Section 5.1, above, WBNG, through its officers, will promptly notify ANA and the employee(s) in writing of its disapproval of the violation and will instruct the employee(s) to cease the violation immediately.
- 5.3 ANA has the right, consistent with Article 28 (Discipline) of this Agreement, to discipline or discharge any employee(s) participating in and/or encouraging conduct in violation of the prohibitions contained in Section 5.1.
- 5.4 ANA agrees that during the term of this Agreement, it will not lock out its employees covered by this Agreement. Reductions in force or partial or complete cessation of operations due to lack of work or other business reasons will not be construed as a lockout.
- 5.5 No employee will be required to violate the April 9, 1988 Board Policy Statement, or any subsequent modifications thereof that are in keeping with the intent of that policy statement regarding strike activity.

# **ARTICLE 6. AGENCY SHOP**

- 6.1 All present employees covered by this Agreement, on and after thirty (30) days from the effective date of this Agreement, and employees employed after signing of this Agreement, on and after thirty (30) days from the date of their employment, as a condition of continued employment, will either:
  - a. Become and remain members of WBNG during the term of this Agreement and pay to WBNG the periodic dues and fees uniformly required by WBNG as a condition of retaining membership; or
  - b. Pay to WBNG, for the term of this Agreement, a service charge, in the same amount and payable at the same time as WBNG's dues and initiation fees, as an agency fee, which is a contribution toward the administration of this Agreement and the representation of employees.
- 6.2 WBNG will comply with all legal requirements in implementing and enforcing the provisions of this Article.
- 6.3 In the event any employee fails to tender pursuant to Section 6.1.a, above, periodic dues or fees to WBNG, or a service charge to WBNG, WBNG will give notice thereof in writing to ANA requesting the discharge of such employee. ANA will notify the employee of the receipt of such letter, and if the employee does not tender his/her dues, fees or amounts equal thereto

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within ten (10) work days after service of notice to the employee, ANA will be required to discharge the employee upon the written request of WBNG.

- 6.4 Upon receipt of an employee's voluntary written assignment and authorization, ANA will deduct from the earnings of such employee and pay to WBNG, not later than five (5) work days following a regular payday, WBNG membership dues or the service charge. The amount of membership dues or service charge so deducted will be in accordance with the WBNG schedule of dues amounts, by employee, furnished to ANA by WBNG.
- 6.5 The employee's written assignment and authorization will be made upon the following form:

### Assignment and Authorization

I hereby assign to the Association Staff Union, a unit of the Washington-Baltimore Newspaper Guild, Local 32035, The Newspaper Guild-Communications Workers of America, AFL-CIO, CLC (WBNG), and authorize the American Nurses Association (ANA) to deduct from the wages earned by me as an employee of ANA: (1) WBNG Member: all my WBNG membership dues and membership assessments; or (2) Agency Fee: an amount equal to WBNG membership dues, each in an amount certified by the Treasurer of WBNG. I further authorize and request ANA to remit the amount as deducted in membership dues or agency fee to WBNG not later than five (5) work days following a regular payday. The assignment and authorization will be irrevocable for one (1) year from date of this assignment and authorization or upon the termination date of collective bargaining agreement between WBNG and ANA, whichever date is sooner. The assignment will renew automatically with the same irrevocability for successive like periods, unless terminated by me in writing within ten (10) days prior to the expiration of any irrevocable period. Such written termination will be effectuated by certified mail to ANA and WBNG.

- 6.6 WBNG will indemnify ANA and hold it harmless against all suits, claims, and liability that arise out of any action taken by ANA in connection with this Article, including any attorney's fees and costs incurred by ANA in defending, through counsel of ANA's choosing, against such suits and claims.
- 6.7 ANA will provide monthly to WBNG a list of employees who have left and newly hired employees. For newly hired employees, the list will include employment date, pay level, hire rate, job classification, and area of assignment. For departed employees, the list will include departure date, job classification, reason for departure, i.e. retirement, failed probation, etc. and area of assignment.
- 6.8 ANA will provide WBNG on a quarterly basis with a seniority list which will include employment date, pay level, annualized base wages, job classification, department, and where different from employment date, seniority date on a semi-annual basis or upon the union's request when needed in connection with decision making based on seniority.

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6.9 With each dues or agency fee check, ANA will provide WBNG with a list of all employees whose deductions have been made that payroll period. The list will include each employee's annualized base wages and the amount deducted.

# **ARTICLE 7. UNION ACTIVITIES**

- 7.1 ANA agrees to permit official union notices to be posted to ANA's intranet (the "Pulse") in a WBNG page.
- 7.2 Use of ANA E-Mail System for WBNG Purposes

WBNG may use the ANA E-Mail system for notification of WBNG meetings. Whenever possible, persons listed in the address will be confined to those who need to attend the meeting. However, the all-staff bulletin board may be used to announce meetings where general WBNG attendance is requested.

ANA agrees to establish and maintain an E-mail public group consisting of current bargaining unit members. ANA agrees to update the E-mail public group at least monthly. WBNG agrees to review the E-mail public group at least monthly and report errors to Human Resources. However, this provision will be exempt from the grievance procedure.

## 7.3 Equipment and Supply Space for WBNG

- a. ANA will provide WBNG with a locked office space that will accommodate a desk, a file cabinet and a printer or copier. WBNG may have a separate phone line(s) for its phone and equipment and will incur the cost of installation and of all phone line charges. WBNG will be responsible for maintenance of its equipment. WBNG will not have locked file cabinets at any other ANA location.
- b. The lock for the union office space will be keyed to the property management/ANA master key to ensure compliance with property management rules and regulations.
- c. WBNG will coordinate with ANA movement of equipment and installation of phone lines to ensure compliance with property management rules and regulations.
- d. ANA maintains rights to access and manage the secure equipment space, including housekeeping and engineering maintenance.
- e. In the event ANA relocates its offices, it will discuss similar arrangements with WBNG.

# 7.4 <u>Time Off to Vote in WBNG Elections</u>

Each WBNG member will receive a reasonable amount of time off without reduction in pay to vote in WBNG elections and ratification. WBNG will give ANA reasonable advance notice of such voting and will work with ANA to establish mutually agreeable locations and hours for voting.

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### 7.5 <u>Time Off to Perform WBNG Work</u>

- a. WBNG unit representatives will be allowed reasonable time with pay to attend disciplinary meetings, grievance hearings, and arbitration hearings. No more than two (2) WBNG representatives will be allowed time with pay for each meeting and hearing. WBNG/ANA contract negotiations shall be done at least 50% during normal business hours. No two bargaining unit team members from the same work area may participate in negotiations at the same time unless they obtain prior approval from their supervisor. Under no circumstances will WBNG bargaining team members be paid overtime for negotiations.
- In the event an employee is elected to an office within WBNG local, TNG or CWA, it is b. agreed that the employee's responsibilities in such position shall not interfere with the employee's job responsibilities for ANA. The employee's election to an office within WBNG local, TNG, or CWA alternatively shall constitute good and sufficient cause for a full-time consecutive leave of absence of up to twelve (12) months. Such leave shall be unpaid. ANA will not be required to provide any benefits during the leave, and such leave shall be available to only one (1) employee at any given time. During the leave, ANA has the right to have all or some of the employee's duties performed by a temporary employee, a contract employee or a consultant. ANA will consider a request to extend the leave. If the extension is granted, ANA has the right to post and fill the position. If the employee seeks to return to ANA at the end of the leave, he or she will be returned to his or her former position if vacant or to a comparable vacancy if one exists. If no comparable vacancy exists, except for Article 30.5 (Recall), Article 30 (Layoff and Recall) and Article 31 (Severance and Out-Placement Counseling) shall not apply. An employee who fails to return to work following a leave of absence under this paragraph will be deemed to have abandoned his/her position and will be terminated from employment.
- c. WBNG will maintain records of union leave used and will make those records available to ANA upon request.
- d. Each WBNG representative will function with the least possible interference with or interruption of his or her regular duties and will advise her or his direct supervisor in advance of any anticipated union duties. In the event that union duties will interfere substantially with the representative's regular duties, the supervisor has the authority to require that the regular work be done in place of the union duties, and the supervisor will give the WBNG representative reasonable notice of any such decision.

## 7.6 <u>Meetings</u>

Subject to availability, ANA will provide space without charge and access to the telephone conferencing system with charge for WBNG meetings related to collective bargaining and contract administration, to be held during non-working hours and/or lunch time in accordance with current ANA policy and procedures. Monthly conference calls must be arranged through ANA's Human Resources Department. In addition, ANA will provide space without charge and access to the telephone conferencing system with charge for WBNG sponsored training during lunch time or after normal business hours. Without prior written approval of ANA, such

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training will take place no more than once per month. ANA business will take priority over meetings and trainings under this section. WBNG meetings must be scheduled around ANA meetings, and will not be scheduled so as to impose additional operational costs on ANA. WBNG will be responsible for setting up the meeting room and returning it to the condition it was in prior to the meeting or training. If a meeting or training under this section is held after normal working hours or on a weekend or holiday, WBNG will pay for heat or air conditioning, and any other costs that ANA otherwise would not have incurred and will be responsible for security. WBNG will notify ANA at the time it schedules any meeting or training under this Section. WBNG will be permitted to bring field staff, subject to operational needs, in for each meeting or training via telephone.

# 7.7 <u>Orientation to the Union</u>

All WBNG bargaining unit members will be scheduled for a paid, one-half hour orientation appended to the "Working in a Union Environment" presentation at the New Employee Orientation.

# 7.8 Policies, Procedures and Work Rules

ANA will notify WBNG for informational purposes of any new policies, procedures or work rules a minimum of ten (10) days before implementation. Upon request of either party, the issue will be discussed by ANA and WBNG within the ten (10) day period. In any event, however, ANA has the right to implement the policy, procedure or work rule at the end of the ten (10) day period. This provision is not intended to waive either party's rights under the law.

## 7.9 <u>Contract Distribution</u>

The Department of Human Resources will make available a copy of the union contract on its intranet site.

## 7.10 Professional Union Days

ANA will make efforts to accommodate requests from WBNG representatives to use up to three (3) non-consecutive days of the representative's educational leave for the purpose of attending meetings, classes, or training on union activities. The cost of any such meetings, classes or training will be borne by the employee and/or WBNG. WBNG will consult with ANA before scheduling such meetings, classes and training.

## 7.11 WBNG Use of ANA Copy Machines

WBNG will be entitled to use ANA convenience copiers for up to 100 copies per month with no charge. ANA will bill WBNG for copies in excess of 100 per month, at the rate ANA charges its departments.

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# **ARTICLE 8. MANAGEMENT RIGHTS**

All management functions, rights and responsibilities that have not been modified or restricted by a specific provision of this Agreement are retained and vested exclusively in ANA, including but not limited to the exclusive right to manage, operate and administer the business and operations of ANA; to determine the nature, scope and structure of ANA's operations; to hire, fire, discipline, lay off, promote, demote, schedule, evaluate, and transfer employees; to assign, subcontract and out-source work, subject to the provisions of Article 26 (Contracting) of this Agreement; to determine job content; to determine the methods by which work is to be performed; to establish and to eliminate job functions and classifications; to inaugurate, evaluate, and to discontinue programs and services; and to establish, modify, maintain and enforce work rules.

# **ARTICLE 9. PERSONNEL RECORDS**

- 9.1 A personnel file will be maintained in the Human Resources office for each employee.
- 9.2 Each employee will have access to his or her personnel file during normal work hours and will be provided with copies of the contents therein upon request. Such access will take place in the presence of a Human Resources Representative. Copies of written discipline will automatically be placed in the employee's personnel file. The employee will be entitled to respond, in writing, to any item placed in his or her personnel file, and the response will also be placed in the personnel file. If the item to which the response is submitted is removed, then the response will be removed.

# **ARTICLE 10. DIRECT DEPOSIT**

Employees agree that all payments to employees by ANA will be by direct deposit made to the financial institution of the employee's choice. The financial institution must be a member of the Federal Reserve System. Employees may opt out with 30 days' written notice.

# **ARTICLE 11. STAFF LOUNGE**

- 11.1 ANA will provide at its headquarters site in Silver Spring, a properly furnished and equipped area for staff use during breaks and meals. The area should be equipped with the following: tables, chairs, microwave, vending and beverage machine (to the extent permitted by the lease), refrigerator, ice machine, coffee, tea, and an area to clean utensils. This room will be available at all times to employees and all other staff for their use. No scheduled meetings are to be held in this room. ANA will provide a first aid kit in the kitchen and Business Services will be responsible for keeping it stocked. Any employee may report the need to replenish supplies to Business Services.
- 11.2 ANA will provide a staff lounge at ANA conferences such as Membership Assembly and the ANCC Magnet Conference(s), under the following terms:
  - a. The conference staff lounge will be located as close as possible to main traffic area.
  - b. Effort will be made to provide a refrigerator and microwave in the conference staff lounge for staff use only. ANA and its contractors/subcontractors cannot assume responsibility for items placed in the refrigerator or lounge.

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- c. Effort will be made for secured personal storage of medications or medical devices/equipment in the staff lounge or other appropriate location.
- d. Regular and nutritional snacks and beverages will be provided during the meeting days for staff in the conference staff lounge and/or the Headquarters Office.
- e. The cost of snacks and beverages will not be deducted from the per diem.

# **ARTICLE 12. JOINT LABOR-MANAGEMENT COMMITTEE**

- 12.1 ANA and WBNG agree to maintain a Joint Labor-Management Committee (Committee). The Committee will consist of no fewer than two and no more than four representatives designated equally by each party. ANA and WBNG agree that it is important that members of the Committee should reflect the interests of the enterprise without personal conflict. Participation on the Committee shall not take precedence over the performance of assigned duties, nor excuse the failure to perform assigned duties or otherwise comply with ANA policies. Meetings of the Committee will be held on work time.
- 12.2 The Committee may consider matters raised by either party, including interpretation and application of this Agreement, and interpretation and application of ANA policies. In addition, the Committee may deal directly with or may create subcommittees to deal with labor-management initiatives and workplace issues including, for example, working conditions, training, and health and safety. The Committee will determine the appropriate size of the subcommittees created by it, taking account of workability and manageability. ANA and WBNG will each choose 50 percent of the subcommittee membership. Employees appointed to the subcommittee should meet the qualifications set forth in Article 12.1.
- 12.3 ANA and WBNG agree to maintain a join labor-management Position Review Committee to make recommendations to ANA. ANA and WBNG will each choose 50 percent of the subcommittee membership. Employees appointed to the subcommittee should meet the qualifications set forth in Article 12.1.
- 12.4 ANA and WBNG agree that issues relating to health and safety, health and safety education programs, and the coordination of the health room may be discussed by the Committee, with any recommendations regarding such topics made to ANA.

## **ARTICLE 13. CROSS-UTILIZATION**

- 13.1 Planning for staffing utilization is encouraged to manage effectively to cover peak events.
- 13.2 Prior to an employee's being assigned to assist with another department's workload, the employee's supervisor/manager will clearly define time lines and project quality control expectations with the employee prior to beginning the work on behalf of another department. WBNG will be notified in writing of each instance of cross-utilization of more than three (3) consecutive days.
- 13.3 Orientation/training related to the new assignments will be provided prior to starting the task.
- 13.4 Any concerns the employee has that arise from an impact on achieving consistency of

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performance in reaching the employee's regular department goals will be clarified with the supervisor/manager and will be recognized in the employee's performance evaluation.

13.5 Deadline extensions necessitated by cross-utilization assignments will be approved as appropriate.

# **ARTICLE 14. INAPPROPRIATE ASSIGNMENT OF TASKS**

The assignment of personal tasks to employees is prohibited. "Personal tasks" are tasks that are unrelated to the work of ANA Enterprise. Personal tasks do not include assistance with planning or obtaining meals for ANA work meetings, providing non-food hospitality for ANA work meetings, or tasks related to maintaining the ANA work environment.

# **ARTICLE 15. WORK PLACE SEARCHES AND SURVEILLANCE**

15.1 It is understood that ANA owns its computer, telephone, and other systems, office furnishings and property, and that ANA has legitimate reasons for wishing to assure the protection, proper use, and security of its property. Although employees are permitted to use those systems and property for legitimate work and other purposes as required by law or allowed by this agreement, employees have no reasonable expectation of privacy in the content of communications on ANA's systems or in ANA's property. Without otherwise limiting its rights in its property, ANA agrees that it will not conduct random unannounced searches and instead will limit monitoring/searches to those situations in which a legitimate reason exists to conduct such monitoring/search. Consequently, ANA reserves the right to monitor or search computer files, files, desks, lockers, or other office equipment, for those reasons described in Section 15.2 below. ANA's right to do so or constitute precedent for purposes of the administration of the Agreement.

It is understood that employees who will be out of the office one or more working days will leave an appropriate message on his or her voice mail that informs the caller of the employee's absence and directs the caller. In addition, an employee who is out of the office for workrelated reasons will check his or her voice mail regularly for work-related messages.

- 15.2 ANA may monitor and/or search computer files, files, desks, lockers, office equipment, voice mail, electronic mail or other networking communications, when:
  - a. An employee is reasonably suspected of theft, misconduct, or violation of ANA policies or procedures;
  - b. The monitoring and/or search is incident to resolving a technical problem or to assess technical resources;
  - c. An employee has been disciplined for, or is reasonably suspected of, abuse of the system or equipment which is the subject of the monitoring and/or search;
  - d. The monitoring and/or search is undertaken with the object of evaluating performance or preventing and/or investigating theft by internal and/or external parties;
  - e. The monitoring and/or search is undertaken in cooperation with law enforcement

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officials engaged in an investigation;

- f. ANA has a reasonable suspicion that ANA security has been violated;
- g. ANA has a need to retrieve or ascertain information; and/or
- h. ANA is monitoring employee compliance with Section 15.4 of this Article.
- 15.3 All searches conducted pursuant to Section 15.2 will be handled reasonably and without undue embarrassment. Searches will be conducted as confidentially as reasonably possible under the circumstances presented. At least one WBNG representative and one ANA Representative may be present at any search where the purpose of the search is to investigate possible misconduct on the part of an employee. ANA will inform any employee who has been searched of the fact of the search, except when in ANA's judgment to do so would compromise the investigation.
- 15.4 Employees may make a reasonable number of local calls of reasonable length. It is understood that the employee's supervisor may restrict the length and frequency of calls so they do not interfere with the performance of the employee's duties.

## **ARTICLE 16. HEALTH AND SAFETY**

#### 16.1 General Work Environment

- a. ANA and WBNG agree that a safe, healthful, and smoke free workplace is in the interest of all workers. Toward that end, ANA and all employees will take reasonable steps to have a safe and healthful workplace free from recognized hazards.
- b. Employees will promptly report to ANA any hazard or potential hazard.
- c. ANA will comply with all applicable local, state and federal health and safety laws and regulations. Any claim that ANA has violated this provision will be subject to steps one to three of the grievance procedure set forth in Article 29 (Grievance Procedure) but will not be subject to arbitration.
- d. Where specific laws or standards do not exist, ANA will take reasonable steps to ensure appropriate working conditions and to provide for appropriate standards of workplace sanitation, ventilation, cleanliness, light, noise control, heating, air conditioning and air flow.
- e. Remedies to problems will not be arbitrarily limited to one group of employees.
- f. ANA will make reasonable arrangements for employees who provide medical documentation of sensitivity to fresh paint and new carpet odors.
- g. Grade and seniority within the department may be considered in assigning bargaining unit work locations.

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### 16.2 Air and Water Quality

WBNG may petition ANA to test the air and/or water quality at ANA headquarters if there are reasonable requests from employees. The persons or companies investigating the problem should be qualified to perform such work. The Labor Management Committee will evaluate the testing of air and water quality. If conditions leading to detrimental health effects exist, ANA and WBNG will work with building management to accomplish appropriate remediation.

## 16.3 Security

- a. In an effort to provide a secure workplace, ANA will maintain a controlled access environment in its headquarters office. It will provide all employees and temporary workers who will be on the premises of the headquarters office for more than one (1) week with photo identification and key card access. Temporary workers who will be on the premises of the headquarters office for less than one (1) week will be provided with a visitor's badge.
- b. All employees and temporary workers are required to wear or carry their identification with them at all times while on ANA premises.
- c. Photo identification, key cards and other ANA property must be turned in upon completion of employment/assignments. Failure of employees or temporary workers to return ANA property may result in:
  - 1. Withholding of the cost of such property from the employee's or worker's pay; and
  - 2. Notification to third parties, including appropriate authorities.
- d. WBNG and all employees are encouraged to report to ANA and building management, as appropriate, any potential security threats. ANA will continue to inform WBNG and employees of any known security threats and will work with building management to address any threats in the building.

## 16.4 Ergonomics

ANA will evaluate work stations and other assigned work areas for ergonomic fitness before purchase and when assigned to employees. ANA will attempt to reasonably adapt the work station/area to employees' needs by providing appropriate equipment and accessories, including telephone headsets as appropriate.

## 16.5 <u>Health Room</u>

a. ANA will maintain a health room open during normal business hours and accessible to all employees. Employees may use the health room to recuperate in the event of illness or injury, for breastfeeding, medication administration, stress relief, or other health needs. Except for medical needs, the health room shall not be used as a sleeping room.

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- b. The health room will be cleaned weekly.
- c. ANA will provide a first aid kit in the health room, and Business Services will be responsible for keeping it stocked. Any employee may contact Business Services to report a need to replenish supplies.
- d. ANA will provide flu shots at ANA headquarters on an annual basis at no cost to employees. Employees will be required to sign consent and release form. Employees who need to get flu shots earlier or who do not work at headquarters shall, upon presentation of a dated original receipt, be reimbursed for the cost of a flu shot up to a maximum of thirty dollars per shot.
- e. If an employee becomes ill and needs to go to the health room, home or to a health care facility, the employee will notify his/her supervisor or other manager in advance.

## 16.6 Health and Safety Education Materials

Health prevention and promotion materials, along with information provided by ANA and/or WBNG regarding health-related activities (e.g., blood drives, sponsorship in fitness walks/runs) will be made available by posting to the ANA intranet or other similar means.

### 16.7 <u>Time Lines</u>

Where time lines for actions pursuant to the provisions of this Article are not specific, it is understood and agreed that time is of the essence and expediency is the rule. All time frames will be reasonable and appropriate.

# **ARTICLE 17. OUTSIDE ACTIVITIES AND EMPLOYMENT**

- 17.1 An employee may participate in activities and perform services outside the scope of his or her employment, provided that such participation does not present a conflict of interest or a conflict with scheduled ANA activities. ANA will make every effort to give reasonable notice for any hours required to be worked beyond normal working hours. Any outside activities or employment, including preparation for outside activities or employment, will be done on the employee's own time. ANA and WBNG may agree to undertake a voluntary community service project on work time, in which case, ANA and WBNG will negotiate the details.
- 17.2 In the event the supervisor determines that the outside employment or work (including volunteer work) constitutes a conflict of interest, as defined by ANA policy, or may be contrary to law, he or she will inform the employee and the employee will decline or cease to engage in such employment or outside work. If the employee believes that a conflict of interest does not exist, the employee will seek the input of the Chief Compliance Officer, whose determination shall be final. The Chief Compliance Officer's determination is not subject to the grievance or arbitration provisions of this Agreement.
- 17.3 If an employee accepts outside employment or other outside engagement, the employee must make clear that he or she is not representing ANA.

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- 17.4 No work time or other ANA resources may be used in preparing for, traveling to, or participating in any outside work or engagement. Such ANA resources include and are not limited to travel expenses, use of ANA equipment, and staff time (including the assistance of administrative assistants, staff assistants, interns, or other staff resources devoted to making travel arrangements or preparing materials).
- 17.5 Any honorarium or payment received by an employee for an outside engagement may be retained by the employee, so long as the employee has complied with this Article.

# **ARTICLE 18. RESIGNATION AND RETIREMENT**

- 18.1 An employee will notify Human Resources and the employee's immediate supervisor in writing, with as much advance notice as possible, of his or her intention to resign or retire and of the effective date. A **non-exempt** employee will give a minimum of two (2) weeks' notice for resignation and a minimum of three (3) months' notice for retirement, unless an urgent situation exists. An **exempt** employee will give a minimum of three (3) weeks' notice for resignation and a minimum of three (3) months' notice for retirement, unless an urgent situation exists.
- 18.2 The notice can be waived by the Chief Executive Officer or his or her designee, should an urgent situation exist. The waiver will not be withheld unreasonably.
- 18.3 ANA, at its option, may reduce or eliminate the notice period during which the employee is required to work and instead pay the employee his or her regular salary for the period by which the notice is reduced.
- 18.4 Pre-approved vacation may be used during the notice weeks of employment if the employee makes up the days taken for vacation with extended notice.
- 18.5 An employee who does not provide the minimum notice specified in this article forfeits his/her payout for accrued vacation in an amount equivalent to the period by which the notice was reduced and may not be eligible for rehire.

# **ARTICLE 19. ORIENTATION TO ANA**

ANA will provide, within the probationary period, orientation for all new employees to familiarize them with the mission, goals and operations of ANA and the duties, goals, and responsibilities of their jobs, the work of their departments and the relationship of their job and department to the mission and goals of ANA. Orientation, generally, will be given within the first forty-five (45) days and will include familiarizing the employee on the equipment and software that he or she is assigned to use. In addition, there will be an orientation to the assigned departments.

## **ARTICLE 20. PROBATIONARY PERIOD**

20.1 Each newly-hired exempt or non-exempt employee will serve a probationary period of one hundred twenty (120) calendar days. The probationary period will be extended automatically by the number of days of scheduled or unscheduled leave taken by the employee during that period. The probationary period may be extended by agreement between ANA and WBNG.

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Unless WBNG agrees otherwise, the probationary period will only be extended if written evaluations are done in a timely manner, and the employee had opportunity to correct unsatisfactory work.

- 20.2 Early in the probationary period, each probationary employee and his or her supervisor will discuss and agree upon goals for the employee for the probationary period in accordance with current ANA procedure. These goals will be used, along with other evaluation criteria, in evaluating the probationary employee's performance. Each probationary employee will be given a written evaluation of performance at approximately forty-five (45) day intervals following the employee's starting date. The evaluation should emphasize the need for ongoing communication between the supervisor and employee as part of the process to help ensure the successful completion of the probationary period. If a probationary employee may file a grievance to compel an evaluation.
- 20.3 Except as set forth in Article 20.2, above, probationary employees may not utilize the grievance and arbitration procedures set forth in this Agreement and may be disciplined, up to and including discharge, at the sole discretion of ANA. Written discipline generally will be given in a meeting with the employee, an ANA representative, and a WBNG representative, if requested by the probationary employee.
- 20.4 Upon successful completion of the probationary period, the employee will be credited with seniority from the employee's original date of hire.
- 20.5 Employees moving into a vacancy will serve a probationary period per Article 24 (Vacancies and Position Changes), Section 24.14.
- 20.6 Former ANA employees who are hired into a different bargaining unit position are considered to be new employees for the purposes of this Article.

## **ARTICLE 21. WORK SCHEDULES**

- 21.1 ANA has the right to determine ANA's hours of operation and to establish the "basic work schedule" of 8.0 work hours daily. Except as provided below, all employees will be scheduled to work the basic work schedule of eight (8) hours daily including 45 minutes for unpaid lunch. Any other schedule will be considered an "alternative work schedule" ("AWS"). ANA's work week is defined as Saturday through Friday. ANA will notify WBNG of any change in the basic work schedule.
- 21.2 <u>Alternate Work Schedules</u>

ANA and WBNG realize to accomplish the mission and ensure high performance, a cooperative, collaborative work environment and employee satisfaction are highly important. To that end, ANA and WBNG recognize that, in some circumstances, alternative work schedules ("AWS") may serve the interests of both ANA and employees. However, WBNG recognizes that working an AWS is a privilege, not a right, entitlement, or company-wide benefit, and that employees who seek permission to work an AWS must meet ANA's qualifications. Authorization to work an AWS in no way changes the terms and conditions of

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employment at ANA.

- a. An employee may request an AWS if s/he meets the following AWS eligibility criteria:
  - 1. Is a full-time employee or works at least 30 hours per week;
  - 2. Is performing at a Proficient or better level;
  - 3. Is not in a probationary period;
  - 4. Has not been placed on a performance improvement plan within the five (5) months preceding the request;
  - 5. Has not been disciplined within the five (5) months preceding the request.
- b. ANA retains the exclusive right, in its sole discretion, to deny, change, or rescind AWS privileges based on operational considerations. Notice of a change to an AWS will be given by ANA to the employee at least 24 hours in advance. Where the employee can demonstrate a need for additional time, ANA will grant the employee up to 3 working days.
- c. Employees seeking to work an alternative work schedule must submit a written request on the form provided by Human Resources, which will make a determination within fifteen (15) working days. If ANA does not respond within fifteen (15) working days, the employee may file a grievance to compel a response. If the request is denied, the employee can propose additional alternative work schedules.
- d. It is ANA's intention to allow an employee who currently works an alternative schedule to continue to work that schedule as long as s/he meets and continues to meet the AWS eligibility criteria set forth in Article 21.2a above.
- e. ANA will have the sole and exclusive discretion to grant or deny an AWS request.
- f. When operational needs warrant, ANA can require an employee to work an alternative work schedule.
- g. AWS requests are decided on an individual basis. Employees transferring jobs/departments are not guaranteed an AWS in their new position.
- h. Employees working an AWS may terminate the AWS at their option and return to a standard work schedule.
- i. ANA will consider employee requests for a temporary alternative work schedule.

## 21.3 <u>Telecommuting</u>

ANA considers telecommuting to be a viable alternative work arrangement in cases where an individual, job and/or project are best suited to such arrangements. Telecommuting is defined as a flexible work arrangement that allows an employee to work at home or in a satellite location instead of traveling to ANA for part of their regular workweek. WBNG recognizes that telecommuting is a privilege, not a right, entitlement, or company-wide benefit and in no way

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changes the terms and conditions of employment at ANA. Employees who seek permission to telecommute must meet ANA's qualifications. ANA will designate positions as either "eligible" or "not eligible" for telecommuting, according to established criteria. In accordance with this:

- a. Employees who are best suited for telecommuting are those who meet the following criteria:
  - 1. Hold a position that is designated as "telecommute eligible" and the work in progress is conducive to telecommuting;
  - 2. Are a full-time employee or works at least 30 hours per week;
  - 3. Are performing at a Proficient or better level;
  - 4. Are not in a probationary period;
  - 5. Have not received a verbal or written warning or been placed on a performance improvement plan within the five (5) months preceding the request.
- b. Either the staff member or a manager can suggest telecommuting as a possible work arrangement. Employees seeking to telework must submit a written request on the form provided by Human Resources, which will make a determination within fifteen (15) working days. If ANA does not respond within fifteen (15) working days, the employee may file a grievance to compel a response.
- c. Telecommuting requests are decided on an individual basis. Employees transferring jobs/departments are not guaranteed telecommuting privileges in their new position.
- d. Employees who are granted permission to telecommute may request to terminate their telecommuting arrangement.
- e. Employees wishing to participate in the telecommuting program must sign the Telecommuting Form (see Appendix C).
- f. The manager and the employee will meet regularly to discuss the continued suitability and workability of the telecommuting schedule.
- g. Although a position may be designated as eligible for telecommuting, some departments may be unable to offer telecommuting during certain times of the year or to meet business needs.
- h. An employee will not be scheduled to regularly telecommute more than one day per week, unless otherwise directed by ANA to meet a business need.
- i. Telecommuting can be informal, such as working from home for a short-term project. All informal arrangements are made on a case by case basis focusing first on the business needs of ANA.
- j. Telecommuters are expected to attend on-site meetings and enterprise-wide meetings in person, as required by management. When onsite presence is not required, management will enable remote access to meetings, e.g. conference call, virtual meeting platform.

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- k. Technology needed to perform the job off site must be available and consistently reliable to enable productivity. When technology or systems are not functioning or are unavailable, telecommuters will be expected to work in the office, as deliverables and /or productivity will not be compromised because of an off-site technology or systems failure.
- 1. Telecommuting days are considered the same as work days. All telecommuters are expected to be at their approved telecommuting work sites and performing work tasks during their regular scheduled work hours, just as if they were working onsite at ANA. Telecommuters are required to check their voice mail and e-mail not less than once every two (2) hours and to respond to messages in a timely fashion. Telecommuters will be available by e-mail and by phone to supervisors, other staff, and customers during their workday without interruption to service. ANA will reimburse employees for any reasonable phone charges incurred by the employee on behalf of ANA. Telecommuting employees are encouraged to use the ANA 800 numbers or ANA supplied electronic communication vehicles, such as Jabber or the equivalent, to avoid additional costs.
- m. Failure to accomplish work assignments or assigned tasks may result in denial of future telecommuting requests and/or termination of telecommuting privileges and may also result in other disciplinary action or performance-based action appropriate to the situation, consistent with ANA's policies and procedures.
- n. Telecommuters will be subject to all the rules and regulations of ANA policies and procedures regarding security and confidentiality for the computer, data and information, and any other information handled in the course of work.
- o. Telecommuting will be built around critical organization/operational procedures and needs.
- p. Telecommuting employees agree not to hold ANA liable for any hazards caused by working from home, including the establishment of a safe work area and the use of ergonomically appropriate furniture and equipment. The agreement between ANA and the employee will impose a duty on the employee to act with reasonable care while working from home and the employee will be liable to all third parties for any injury that may occur in the employee's home. In the event the employee is injured while working at home or other approved telecommuting location, he/she will promptly inform the Human Resources Department of the injury.
- q. Non-exempt telecommuting employees will punch in using ANA's electronic timekeeping system at the beginning of their workday and will punch out at the end of their workday. Overtime will be governed by Article 34 (Compensation), Section 34.4.
- r. Participation in a telecommuting program is offered only with the understanding that it is the responsibility of the employee to ensure a proper work environment is maintained. ANA and the employee need to determine the limits of the job site within the home. This site would be where the employee's office equipment and work supplies are located. This site will be documented between the employee and ANA. ANA is neither responsible nor liable for providing or maintaining a home office site.

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- s. Telecommuting is not a substitute for lack of paid time off or dependent care, and telecommuters must make regular dependent care arrangements.
- t. Telecommuters' primary focus during the workday will be ANA work.
- u. Administrative leave generally will not be granted to telecommuters due to natural and other emergencies, including inclement weather unless the natural or other emergency compromises the telecommuters' infrastructure. Telecommuters will be expected to perform their normal functions on days when the office is closed due to natural and other emergencies. If a telecommuter must take the day off because of dependent care or other reasons, the telecommuter will use his/her paid leave and will make a request to do so to his/her supervisor according to standard procedures. If not scheduled to telecommute on a day when the office is closed, the telecommuter will follow the telework guidance in Article 32 (Authorized Leave).
- v. Employees telecommuting will use only ANA issued computers.
- w. Managers may suspend or terminate all or some telecommuting within the department if necessary for valid business/operational needs. If possible, ANA will provide notice if telecommuting is cancelled but there may be times when no notice is possible.
- x. Telecommuters must acknowledge that they are responsible for applying for whatever permits or licenses are necessary in their state, county or local jurisdiction.
- y. Employees who become telecommuters for more than one day a week may be required to relinquish use of a personal office or workstation in favor of a shared arrangement to meet organizational needs.

# 21.4 Meal and Other Breaks

For non-exempt employees, all shifts will allow one fifteen (15) minute break and an unpaid lunch period of forty-five (45) minutes. The 15-minute break is exclusive of reasonable personal, coffee/water, or bathroom breaks. At the employee's option, the break may be taken immediately before or immediately after the lunch period, so that the employee has, in effect, a one (1) hour lunch period. The break may not be taken at the very beginning or the very end of the workday.

## **ARTICLE 22. TIMEKEEPING**

ANA reserves the right to institute a reasonable time-keeping system. Prior to implementing such a system, ANA will discuss the method of time-keeping with WBNG at a Labor-Management Committee meeting.

## **ARTICLE 23. SENIORITY**

23.1 Seniority will be computed in daily increments, from the most recent date of employment with ANA, and, except as provided in Section 23.3, below, represents the employee's length of continuous service within the bargaining unit.

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- 23.2 Seniority will accrue during periods of paid vacation and sick leave and other leaves with pay. Seniority will not accrue during periods of layoff. However, for those employees who were employed prior to 1992, seniority will be calculated based on the original date of hire, regardless of breaks of service, for the period to January 1, 1992.
- 23.3 Seniority accrual will cease, and all accrued seniority will be forfeited when:
  - a. An employee resigns from ANA;
  - b. An employee is discharged for just cause;
  - c. An employee on layoff fails to respond to a recall notice within the time periods or in the manner specified in Article 33 (Layoff and Recall);
  - d. The recall rights of an employee on layoff expire;
  - e. An employee is absent from work for three (3) consecutive work days without notifying ANA, unless the employee has a valid reason justifying the failure to notify ANA;
  - f. An employee who is discharged and then reinstated by an arbitrator fails to report to work within five (5) work days after the employee's receipt of a notice of reinstatement or within fifteen (15) work days after ANA sends a notice of reinstatement to the last address furnished to ANA by the employee, whichever is sooner; or
  - g. An employee who, without authorization, fails to return on the next work day following disciplinary suspension or administrative leave pending the outcome of any investigation.
- 23.4 An employee whose seniority has been forfeited will be credited for purposes of vacation accrual rate with the seniority he or she had prior to forfeiture and will be re-credited with up to ten (10) days of forfeited accrued sick leave when:
  - a. The employee is re-employed by ANA within twelve (12) months after forfeiture of seniority; or
  - b. The employee is re-employed after resigning from ANA to accept employment with a C/SNA or Multi-State Division without any break in employment.
- 23.5 An employee who returns to or becomes a part of the bargaining unit from a non-bargaining unit position without any break in ANA employment will be credited for all purposes with the seniority the employee had prior to leaving and/or joining the bargaining unit. In addition, the employee will be given seniority credit for all purposes for the time worked in the non-bargaining unit position and will retain any accrued leave.
- 23.6 An employee with no prior ANA employment who is hired by ANA directly from a C/SNA or Multi-State Division (MSD) will be credited for purposes of vacation accrual rate with the number of years of continuous service with the C/SNA or MSD.

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- 23.7 Part-time employees will receive seniority pro-rata.
- 23.8 An employee who has forfeited seniority will not be re-credited with that seniority for competitive purposes or for any other purpose, other than vacation accrual rate in accordance with Sections 23.4 and 23.6, above.

# **ARTICLE 24. VACANCIES AND POSITION CHANGES**

ANA and WBNG recognize the importance of seniority and the desirability of filling vacancies in bargaining unit positions by promotion or transfer. ANA and WBNG further agree that it is in the interests of ANA to assist employees with career growth at ANA and to provide those employees who are not selected for promotions or transfers, knowledge of those areas in which further growth and development are needed.

- 24.1 The term 'vacancy' includes an opening in an existing bargaining unit position under this Agreement or an opening resulting from the creation of a new bargaining unit position under this Agreement. "Job" means a position within the bargaining unit covered by this Agreement.
- 24.2 ANA will meet with WBNG on request to discuss ANA's intention to fill, leave vacant, abolish, or reclassify a vacant bargaining unit position.
- 24.3 When ANA decides to fill a vacancy in a bargaining unit position, it will inform the WBNG in a timely manner.
- 24.4 ANA will post via the ANA intranet and within the HR section a notice of each bargaining unit vacancy it decides to fill. Such notice will remain posted for a period of eight (8) working days. Applications for the posted position will be made online through ANA jobs and will be accepted as long as the position remains open. Other recruitment activities, including outside advertising, may occur concurrently with the five (5) day posting.
- 24.5 All new positions created will be sent to WBNG at least five (5) days prior to posting. If WBNG disagrees with the salary grade proposed for the position, WBNG may refer the matter to the Position Review Committee for discussion.
- 24.6 Job postings will specify the minimum qualifications for the job (e.g., experience, education, certification and skills).
- 24.7 Internal Candidates
  - a. Applications from qualified internal candidates received within 8 working days of the initial posting date will be sent to the hiring manager for review prior to those of external candidates.
  - b. Only the ANA Human Resources Department (HR) shall be responsible for notifying all internal candidates of their selection or non-selection for ANA positions and whether an internal or external candidate was selected.

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- c. An internal candidate who has not been selected may request a meeting with HR for information as to why the candidate was not selected and/or to receive counseling on areas needing further development and growth. HR shall inform the internal candidate of this option.
- d. Any employee shall have the opportunity to meet with HR to discuss training and development opportunities available to the employee.
- 24.8 Employees will remain in a position for six (6) months before transferring to a new position. This provision may be waived by ANA at its discretion.
- 24.9 In filling vacancies, ANA will give due weight to the applicants' general experience, related job experience, past performance at ANA, if any, ANA training, education, skills, accomplishments, length of service with ANA, if any, and other relevant factors. ANA recognizes the desirability, where appropriate, of promoting or transferring from within ANA staff.
  - a. Where the qualifications of an internal and an external candidate are substantially equal, the internal candidate will be awarded the position.
  - b. Where the qualifications of two or more bargaining unit employees are substantially equal, the employee with the greatest seniority will be awarded the position.
  - c. Where the qualifications of a bargaining unit employee and a non-bargaining unit employee are substantially equal, the employee with the greatest length of service at ANA will be awarded the position.
- 24.10 The fact that an employee has received cross-training for a particular job does not imply or ensure that the employee is qualified for that job or would receive the job should there be a vacancy that ANA chooses to fill, but the successful completion of training shall be considered as a factor in filling a vacancy. Where, in ANA's judgment, all factors are substantially equal, ANA will select internal applicants over applicants from outside the organization.
- 24.11 Once a position is awarded, except in extraordinary circumstances, the employee will be moved to that position within two weeks. If ANA does not move the employee within the two (2) week period, the employee will be paid at the pay rate of the new position, if higher than his or her current pay rate, beginning at the conclusion of the two (2) week period.
- 24.12 If an employee is involuntarily transferred to a lower-grade position, the employee will retain the pay rate for the position previously held. The employee's pay rate will be maintained until the maximum pay rate for the new position exceeds the employee's current pay rate. This subsection does not apply to disciplinary demotions.
- 24.13 An employee who is involuntarily transferred to another position may bid on any posted vacancy for which s/he is qualified.
- 24.14 Employees will serve a probationary period of 120 calendar days when they move into a vacancy under his Article. If, during that period, the employee, in the opinion of ANA, fails to perform satisfactorily the duties of the new position, the employee will be removed from that

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position and will:

- a. Be permitted to return to his or her prior position, if that position is vacant;
- b. Be permitted to apply for any posted position for which s/he is qualified or permitted to move to a posted or vacant position for which s/he is qualified by agreement between ANA and WBNG;
- c. If his or her prior position has been filled, be returned to that position so long as there is a comparable position available for the incumbent and provided the incumbent is qualified for the comparable position; or
- d. Unless ANA and WBNG agree on a mutually agreeable alternative, be laid off. These options shall be implemented sequentially.
- 24.15 ANA will consider any request by an employee within the first month of the probationary period to return to the position from which s/he was promoted or transferred. In the event ANA agrees to the return, the employee will receive the salary that he or she would have received had the employee not been promoted or transferred.

# 24.16 Recruitment and Retention

ANA will provide to WBNG on an annual basis the following information regarding recruiting and retention of bargaining unit members: vacancies, posted positions, positions on hold, promotions from within the bargaining unit, turnover rate, and summary of HR exit interviews.

# 24.17 <u>Releveled Positions</u>

When a job has changed as a result of a different class of duties and is releveled to a higher pay grade, the incumbent may be promoted without need to post the newly leveled position, even if the job description is modified to reflect not only the different and/or additional duties but also a different title. If there are multiple incumbents in a position and only one person's position is affected by a releveling due to different and/or additional duties, the other incumbents do not receive a promotion. However, if multiple incumbents in a position all experience different and/or additional duties that call for releveling at a higher grade, all incumbents may be promoted without need to post the newly leveled positions. The Human Resources Department will inform WBNG of the changes that will be made prior to implementation, and WBNG may refer any unresolved issues to the Position Review Committee.

# 24.18 Temporary Assignments

a. If a full-time bargaining unit employee is temporarily assigned for more than one (1) week to a higher-grade vacant bargaining unit position or to a higher-grade bargaining unit position of another employee who is on extended leave, the employee will be paid at the rate of the temporary position. If the assignment is to a lower-grade position, the employee will be paid at his or her current rate.

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b. If a full-time bargaining unit employee is temporarily assigned for more than one (1) week to a vacant non-bargaining unit position or to a position of a non-bargaining unit staff member who is on extended leave, the employee's pay rate will not be reduced.

# **ARTICLE 25. JOB SHARE**

- 25.1 ANA will consider any requests by employees for job sharing. Job sharing will be defined as two (2) or more employees sharing the responsibilities of one (1) full-time position.
- 25.2 ANA will have the discretion to approve job share requests based on operational needs. Job sharing arrangements will be in writing and the terms will be negotiated with WBNG to the extent different from the provisions of this Article.
- 25.3 Employees who job share and work at least half of the normal workweek (36.25 hours) will receive the following benefits on a pro rata basis, as if they were working twenty (20) hours per week:
  - a. Seniority (vacation);
  - b. Pension benefits to the extent allowed by the Plan Documents governing ANA's pension plans; and
  - c. Insurance benefits to the extent inclusion of the employees in the benefit plans will not result in additional cost to ANA.
- 25.4 All other benefits will be provided in accordance with the provisions of this Agreement governing such benefits.

# **ARTICLE 26. CONTRACTING**

- 26.1 In the event ANA is considering contracting out bargaining unit work, managers will first consider and discuss with department staff, assigning the work to current staff. Factors to be considered include whether there are workload considerations that preclude assigning the work to current staff or whether an employee's current workload may be temporarily adjusted or reprioritized to accommodate the assignment.
- 26.2 ANA and WBNG agree that layoffs are to be avoided if at all possible and only to be used as a last resort. Layoffs under this article will be considered only because of financial or operational necessity. Before making any final subcontracting decision that will result in a layoff of an employee, ANA will discuss the matter with WBNG and will afford WBNG the opportunity to suggest any alternative action. ANA will give consideration to any such suggestions before making a final decision.
- 26.3 As provided in Article 34 (Compensation) of this Agreement, ANA retains the right to require non-exempt employees to work overtime. In addition, in the event ANA is considering contracting to meet a temporary increase in workload or deadlines that cannot be accommodated by other employees as part of their workload, ANA will first consider requests by any non-exempt employee interested in performing and qualified to perform the work as

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overtime. ANA retains the discretion to determine whether the overtime request will be granted. Subcontractors shall not be used to deny overtime to non-exempt employees.

- 26.4 Before contracting any work of two (2) weeks or more, ANA will offer that work to employees on layoff who are qualified to perform the work.
- 26.5 Except as limited by this Article, ANA retains the right to contract work, outsource, and/or procure outsiders to render services (collectively "contract") when, in ANA's business judgment, such contracting is in ANA's best interest.
- 26.6 Any disputes regarding the enforcement of this Agreement will be settled in accordance with the provisions of the negotiated grievance and arbitration procedures.

# **ARTICLE 27. PERFORMANCE EVALUATIONS**

- 27.1 It is the intent of ANA and WBNG to have an ongoing employee performance evaluation process.
- 27.2 Probationary employees will receive evaluations as provided in Article 20 (Probationary Period).
- 27.3 All employees who have completed their probationary period will receive a written evaluation at least once a year. As part of the yearly evaluation process, each employee and his or her supervisor will discuss and agree upon goals for the employee for the following year in accordance with current ANA procedure. These goals will be used, along with other evaluation criteria, in evaluating the employee's performance.
- 27.4 Evaluation criteria will be set forth in a written form that has been discussed in the Labor-Management Committee. Through the Labor-Management Committee, WBNG will have input into the content of the evaluation form, but the final decision as to its content will rest with ANA and will not be subject to the grievance and arbitration procedure. Written evaluations will be discussed with each employee and each employee will receive a copy of the evaluation and will sign the evaluation to indicate that he/she has read it. In addition, each employee will have the opportunity to make a written response. Both the evaluation and response shall be placed in each employee's personnel file in the Human Resources Office.
- 27.5 Evaluations will not be subject to the grievance and arbitration procedure. Unsatisfactory areas of an employee's evaluation shall be discussed by the supervisor and employee, and the supervisor may develop an improvement plan in consultation with the employee, and, as appropriate, develop training strategies. The improvement plan shall specify time lines, feedback and re-evaluation. If ANA imposes discipline upon the employee based on conduct or performance described in the evaluation, such discipline will be subject to the grievance and arbitration procedure.
- 27.6 Training in performance development and evaluation will be developed by the Human Resources Department to include goal setting, how to write objectives, performance measurement, and performance management.

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27.8 Upon written request to Human Resources by an employee or manager, a Human Resources representative will be present during the evaluation review process.

# **ARTICLE 28. DISCIPLINE**

- 28.1 ANA has the right to discharge, suspend, or otherwise discipline any employee for just cause. Just cause shall include the failure to perform at the level of competency and application needed to do a good job in the position held.
- 28.2 All formal disciplinary action shall be in writing. A copy of all discipline shall be provided to WBNG and the appropriate Human Resources Business Partner.
- 28.3 No discipline shall be administered to a bargaining unit employee unless the bargaining unit employee has been offered the opportunity to have a WBNG representative present.
- 28.4 Generally, counseling between supervisors and employees will occur before written discipline and will include verbal and written communication. Discipline will be progressive and corrective rather than punitive. Counseling sessions shall include discussion related to how the employee can improve his or her conduct and/or performance. Disciplinary sessions may include formulation of an improvement plan. Where appropriate in management's discretion, training will be offered or required. The parties recognize that there is misconduct or a failure of acceptable performance that is sufficiently serious to warrant immediate discharge without prior warning or progressive discipline.
- 28.5 Discipline shall be administered as soon as practicable after discovery of the incident or situation for which the employee is being disciplined.
- 28.6 Written discipline generally will be given in a meeting with the employee, up to two (2) ANA representatives, and one WBNG representative, if requested by the employee.
- 28.7 All notices of discipline imposed on an employee will be included in the employee's personnel file in Human Resources, but, upon the request of the employee, written reprimands will be removed from the file twelve (12) months after the date of the discipline and more severe discipline will be removed after eighteen (18) months after the date of the discipline, so long as no further disciplinary action has been taken against the employee during that time period. Upon request of the employee, Human Resources will confirm that discipline has been removed.

# **ARTICLE 29. GRIEVANCE PROCEDURE**

## 29.1 Grievance Defined

- a. A 'grievance' is an allegation by ANA, WBNG or one or more employees that there has been a violation of a provision of this Agreement, or that ANA has arbitrarily or capriciously failed to comply with its own work rules or policies.
- b. All grievances shall identify the specific issues being grieved, and, when applicable, the Article or Articles of this Agreement involved and set forth in detail the specific nature

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of the alleged violation and the remedy requested. No grievance shall be denied merely because WBNG, through typographical error, failed to state the correct Article or Articles of this Agreement involved.

For purposes of this Article, when ANA is the grievant, 'ANA' will be deemed to be substituted for the 'employee' or 'WBNG', and 'the Unit Chair of WBNG' or 'WBNG' will be substituted for 'supervisor', 'manager', 'ANA representative', 'Human Resources Officer', and 'Executive Director' as appropriate.

## 29.2 Policy

ANA and WBNG agree that it is in the interest of both parties for grievances to be raised promptly and to be resolved informally whenever possible. To that end, an employee who has a complaint that involves the interpretation or application of the provisions of this Agreement or ANA's compliance with its own work rules or policies, will attempt to discuss and resolve the matter with his or her immediate supervisor prior to filing a written grievance.

All ANA association wide HR and personnel policies are available on the ANA intranet in a centralized location.

#### 29.3 Procedure

- a. Any grievance must be filed by an employee or the union in writing with HR within (15) business days after the date the employee knew or reasonably should have known of the fact(s) or event(s) upon which the grievance is based. The grievance will state the nature of the grievance, identify the Article(s) of the Agreement alleged to have been violated or the rule or policy allegedly not complied with and will specify the remedy requested. Failure to file the grievance within the time specified shall mean that the grievance is denied, and it shall not be subject to further processing.
- b. WBNG group (institutional) grievances shall be filed with the ANA Human Resources Department.
- c. All paper work, filings, et cetera, shall go through the ANA Human Resources Department.
- d. ANA will provide WBNG in a timely fashion all legitimate information requests and will notify WBNG of any unusual delays in doing so.
- e. Information requests shall come from or through one designated WBNG representative for all grievances.
- f. ANA and WBNG agree to maintain a three (3) step grievance procedure which includes the third step being certain types of grievances appealable to the ANA CEO or his/her designee, provided that the designee is a Chief Executive who has not been involved in the previous steps. Grievances appealable to the ANA CEO include suspensions, terminations, institutional grievances affecting more than one (1) bargaining unit member, grievances related to employees working out of grade or employees who do not receive promotions, plus exceptions to the above list of grievances mutually agreed

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to by ANA and WBNG.

- g. All resolutions to grievances will be agreed to by ANA and WBNG.
- h. WBNG will provide ANA with a list of twelve (12) grievance representatives (stewards).

### i. Step 1

Within fifteen (15) calendar days following the filing of the grievance, the employee, and up to two (2) WBNG representatives if the employee chooses, will meet with the employee's immediate supervisor or most appropriate manager as determined by the issue and the ANA Human Resources Department, and if ANA chooses, an additional ANA representative other than the Human Resources Director, for the purpose of attempting to resolve the grievance. The supervisor or most appropriate manager as determined by the issue and the ANA Human Resources Department will provide the employee, steward and WBNG with a written response to the grievance within fifteen (15) calendar days of the Step 1 meeting.

## j. Step 2

If the grievance is not resolved at Step 1, WBNG or the employee may submit the grievance to Step 2 by sending written notice to the Director of Human Resources within fifteen (15) calendar days of the Step 1 response. Within fifteen (15) calendar days after receipt of the notice, the Human Resources Officer, and, if ANA chooses, an additional ANA representative will meet with the employee and up to two (2) WBNG representatives in an attempt to resolve the grievance. Within fifteen (15) calendar days of that meeting, the Human Resources Officer will provide the employee, steward and WBNG with a written response.

## k. Step 3

If the grievance is not resolved at Step 2, and Article 29.3.f applies, WBNG may submit the grievance to Step 3 by sending written notice to HR within fifteen (15) calendar days of the Step 2 response. Within thirty (30) days after receipt of the notice by HR, the CEO or his/her designee, provided that the designee is a Chief Executive who has not been involved in the previous steps and, if the CEO chooses, another ANA representative, will meet with the employee and up to two (2) WBNG representatives in an attempt to resolve the grievance. Within fifteen (15) calendar days of that meeting, the executive will provide the employee, steward and WBNG with a written response.

# I. Arbitration

1. If the grievance is not resolved at Step 2 or Step 3 as explained above, WBNG will have the right to submit the grievance to arbitration. Notice of intent to arbitrate will be given by the party seeking arbitration within thirty (30) calendar days following the denial of the grievance at Step 2 or Step 3.

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- 2. ANA and WBNG will build a list of mutually agreeable arbitrators from the Washington, D.C. area from which to choose. If, however, the list has not been compiled or no arbitrator is agreeable to both parties, the parties will request a list of D.C. area arbitrators from the Federal Mediation and Conciliation Service or the American Arbitration Association. From this list, the arbitrator will be selected through and in accordance with the procedures of the selected arbitration service. The cost of obtaining the panel will be shared equally by ANA and WBNG.
- 3. The arbitration will be conducted in accordance with the rules of the selected arbitration service.
- 4. All fees and expenses of the arbitrator will be shared equally between ANA and WBNG.
- 5. The decision of the arbitrator will be final and binding on ANA, the grievant(s), and WBNG.
- 6. The Arbitrator will not have the power to add to, subtract from, or change any terms or provisions of the Agreement.
- 7. ANA and WBNG agree to an expedited arbitration procedure to which the following rules will apply:
  - a) The case will be heard within sixty (60) calendar days of the notice to the arbitrator or as soon the arbitrator and the parties can meet.
  - b) There generally will be no transcript of the proceedings. If the parties agree to have a transcript, the costs will be shared equally. If only one party wants a transcript, the cost will be borne by that party.
  - c) Generally, no post-hearing briefs will be filed. However, in a case which either WBNG or ANA considers to be particularly significant or precedent-setting, WBNG and/or ANA may file a letter/brief within twenty-one (21) days of the close of the hearing.
  - d) The arbitrator will issue a decision within fifteen (15) calendar days following the date of the hearing or the filing of briefs, if any. Such decision will include a brief opinion setting forth the factual and/or legal basis for the decision.
- 8. Once a grievance has been filed for arbitration, all meetings with ANA and the grievant will include the grievant's WBNG representative.
- m. If a grievance is not appealed to the next higher step in the manner and within the time limit specified herein, the grievance will be considered resolved at the previous step.

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- n. If ANA or, where appropriate, WBNG, fails to respond to a grievance in the manner and within the time limits specified herein, the grievance may be pursued to the next step, as if the grievance had been denied on the last day of the applicable response period.
- 29.4 Any time limit set forth in this Article may be extended by mutual agreement of ANA and WBNG.
- 29.5 Grievance and arbitration hearings will be handled during regular work hours with no loss of pay to the WBNG representatives and grievant. WBNG is limited to two (2) representatives per grievance hearing and two (2) representatives per arbitration hearing on paid work time. WBNG will assume the cost of any additional representatives.
- 29.6 All outside WBNG grievance-related investigations will be governed and conducted by the WBNG grievance representative and the WBNG unit chair or vice chairs.

# **ARTICLE 30. LAYOFF AND RECALL**

ANA and WBNG agree that layoffs are to be avoided. ANA will take reasonable steps to avoid layoffs under the prevailing circumstances. Retraining of employees to be laid off is desirable in order to retain them. In the event of necessity, the following procedures will apply.

- 30.1 ANA will provide annually to WBNG a list of budgeted bargaining unit positions (FTE's) by department and name of incumbent. This list will include vacancies and posted positions (jobs in recruitment).
- 30.2 Layoff
  - a. In the event ANA determines that a reduction in the workforce, elimination of jobs, and/or downsizing is appropriate, ANA will determine, based on its operational needs, seniority, job performance, and other relevant, non-discriminatory factors, which jobs and/or positions are to be affected. If in ANA's judgement, job performance and other relevant nondiscriminatory factors are equal among employees being compared, seniority will be used and the employee(s) with the lesser seniority will be laid off.
  - b. ANA will give WBNG and the affected employees forty-five (45) calendar days written notice of any planned reduction in workforce, elimination of positions, and/or downsizing, specifying the number of employees and the names and titles of such employees. Upon request, WBNG will have the opportunity to suggest alternative actions.
  - c. ANA, at its option, may reduce or eliminate the notice period for the affected employees and, in lieu of notice, pay the employees their regular salary for the period by which the notice is reduced.
  - d. To the extent ANA gives an employee pay in lieu of notice, that amount will be paid in a lump sum, and the employee will cease to be an active employee as of the end of the last day actually worked. If the employee chooses to continue health care coverage

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under the Comprehensive Omnibus Budget Reconciliation Act ("COBRA"), for the period of time corresponding to the period of pay in lieu of notice, ANA will pay the amount of the employer's share of the premium directly to the insurer, to be applied to the COBRA payment.

### 30.3 <u>Bumping</u>

- a. An employee who receives a notice of layoff will have the right to bump any less senior person in the same or a lower grade, provided that the bumping employee has the qualifications and specialty expertise, if any, required for the job or can become qualified with training appropriate to the job and ANA's operational needs for the job, and has no documented performance issues.
- b. The employee who is bumped in a. above will have the right to bump any less senior person for the same or a lower grade in a job for which the bumping employee has the qualifications and specialty expertise, if any, required for the job or can become qualified with training appropriate to the job and ANA's operational needs for that job.
- c. Notice of intent to exercise the right to bump must be given to ANA not later than seven (7) days after the employee received the notice of layoff. ANA will immediately notify the bumped employee and WBNG.
- d. The employee who is bumped in b. above will have no bumping rights.

## 30.4 <u>Reduction in Hours</u>

When ANA determines, as a result of business or operational need, that a reduction in hours is appropriate, ANA will make a reasonable and ongoing effort to provide additional bargaining unit work for affected employees with a goal of minimizing their reduction in hours. If replacement work is available at a lower pay grade, the affected employee may accept the work at the lower pay rate. If replacement work is available at a higher pay grade, the affected employee may accept the work at the affected employee may accept the work at the affected employee's current rate of pay.

## 30.5 <u>Recall</u>

- a. Employees will be on layoff status for up to nine (9) months from the effective date of the layoff, which will be the date the employee is separated from active employment with ANA. Employees will have recall rights for the period of time the employee is on layoff status. Employees on layoff are responsible for ensuring that ANA has their current address.
- b. In the event ANA decides to refill a position, it will offer the position to the most senior employee still on layoff status in the same classification who, in ANA's judgment, has the ability and qualifications to fulfill the duties of the position. In determining whether an employee has the ability and qualifications to fulfill the duties of a position for purposes of this Article, ANA may give consideration to all relevant factors, including but not limited to, general experience, related job experience, past performance at ANA, education, skills, and accomplishments, seniority, and knowledge and experience in a

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specific substantive area.

- c. ANA will send the notice of recall to the last address provided by the employee. If the employee wishes to accept the recall offer, he or she must so notify ANA within five (5) calendar days following the receipt of the notice or within ten (10) calendar days following the mailing of the notice, whichever comes first. An employee wishing to accept recall must be available to return to ANA within seven (7) calendar days of the employee's acceptance of the recall, unless ANA agrees to a longer period of time. ANA will not withhold agreement unreasonably.
- d. An employee who declines a recall offer or fails to timely return to ANA after accepting a recall offer will forfeit his or her seniority and rights to any future recall, and the employee's employment relationship with ANA will be terminated.
- e. If a bargaining unit vacancy is not filled by recall, ANA will post and fill the position in accordance with Article 24 (Vacancies and Position Changes).
- f. An employee on layoff may apply for any vacancy under the procedures set forth in Article 24 (Vacancies and Position Changes), except that any such application must be submitted within twenty (20) working days of the posting or before the posting for the position closes, whichever comes first.

# **ARTICLE 31. SEVERANCE AND OUT-PLACEMENT COUNSELING**

#### 31.1 Severance

a. Employees who are laid off will be entitled to severance pay based on length of service. For the purpose of this section, a "year of service" is 365 days of consecutive employment from the date of hire.

Length of Service	Severance
Less than one year of service (with satisfactory completion of probationary period) 20 weeks of base pay, minus tax deductions.	2 weeks of base pay, minus tax deduction
1 year but less than 3 years of service	4 weeks of base pay, minus tax deductions
3 years but less than 5 years of service	8 weeks of base pay, minus tax deductions

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5 years but less than 10 years of service	12 weeks of base pay, minus tax deductions
10 years but less than 15 years of service	16 weeks of base pay, minus tax deductions
15 years of service	20 weeks of base pay, minus tax deductions.

- b. If an employee resumes employment with ANA during a time for which severance has been paid ("the severance period"), the employee will reimburse ANA for that portion of the severance pay corresponding to the remaining number of weeks in the severance period. Failure to repay severance pay will result in loss of reinstatement rights and seniority.
- c. Severance pay will be paid in a lump sum in the next regular payroll following the last day of employment, and the employee will cease to be an active employee as of the end of the last day actually worked.
- d. ANA will afford employees who have been laid off the opportunity to continue health insurance at their expense in accordance with the Comprehensive Omnibus Budget Reconciliation Act (COBRA).

Based on years of seniority using the following schedule, ANA will pay the employee's COBRA premium directly to ANA's insurer, unless the employee obtains insurance coverage through a new employer or otherwise:

Employees with less than two (2) years: 2 months;

Employees with two (2) but less than six (6) years: 3 months;

Employees with six (6) years or more: 4 months.

e. In the event of the death of an employee entitled to severance pay, ANA will make the severance payment to the estate of the deceased employee, unless the employee had designated a beneficiary to ANA in writing, in which event the payment will be made to such beneficiary.

ANA and WBNG will notify each employee receiving severance pay under this Article and/or under Article 30 (Layoff and Recall) of this Agreement that the employee is not entitled to receive unemployment compensation during the number of weeks for which he or she is receiving severance pay.

f. To the extent allowed by the governing Plan Documents and applicable law,

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- 1. Severance payments will be considered earnings for purposes of the ANA 401(k) Plan; and
- 2. The employee may cease contributions to the 401(k) plan on receipt of the layoff notice.

# 31.2 Out-Placement Counseling

- a. ANA will provide out-placement counseling to any full-time employee who has been employed for at least six (6) months and who is then laid off.
- b. ANA will provide a list of its preferred out-placement counseling firm(s) and determine the nature and extent of the counseling that will be offered.
- c. At the option of an employee who is laid off, ANA, in lieu of providing the outplacement counseling specified above, will reimburse the employee up to one thousand five hundred dollars (\$1,5000) for certification or training reasonably calculated to enhance the employee's job marketability. Employees seeking reimbursement under this paragraph must submit an invoice to the Human Resources Department for approval by ANA.

# **ARTICLE 32. AUTHORIZED LEAVE**

# 32.1 General

- a. There are nine (9) categories of authorized leave. Eight (8) of these may be paid leave [vacation, sick, jury duty, bereavement, military (reserve training and active duty), family or medical, sabbatical, and administrative leave]; the other is leave without pay.
- b. All categories of leave except for sick leave, bereavement leave, vacation in lieu of sick leave, and, where appropriate, family or medical leave, must be scheduled in advance.
- c. Except as otherwise provided in this Article, an employee shall be responsible for obtaining specific prior approval from the appropriate supervisor before taking any scheduled leave. Unscheduled leave requires notification in accordance with ANA policy.
- d. The employee shall initiate a discussion with his or her supervisor regarding the status of any assignments that might be affected by the employee's absence and provide the supervisor with any other information necessary for the successful conduct of those assignments while the employee is on leave.
- e. Unless otherwise specified, all leave must be approved by the employee's immediate Supervisor, is not cumulative from year to year, and is not compensable upon the employee's termination of employment. (See Section 32.2.i).
- f. Unless otherwise specified, part-time employees who work on a continuous basis for

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twenty (20) or more hours each week are entitled to leave on a pro-rated basis, according to their regularly scheduled work hours. No other part-time employees have any entitlement to leave.

- g. Leave shall be taken by exempt employees in full day increments (7.25 hours) except as may be permitted or required under the FMLA.
- h. For non-exempt employees, leave shall be taken in fifteen (15) minute increments and shall be accurately and timely recorded on their ANA time record.

# 32.2 <u>Vacation</u>

- a. Full-time employees who were employed prior to January 1, 1992 will accrue 22 days of vacation per year.
- b. Full-time employees who were employed after January 1, 1992 will accrue vacation at the following rates:

Date of hire through 24 months of service - 15 days per year 25 months through 48 months of service - 18 days per year 48 months or more of service - 22 days per year

### c. Part-time employees

- 1. Part-time employees who work on a continuous basis for twenty (20) or more hours each week will accrue vacation at the rates listed in Section 32.2.b of this Article multiplied by the ratio that the part-time employee's weekly schedule bears to the regular work week.
- 2. Part-time employees who do not work on a continuous basis for twenty (20) or more hours each week will not accrue vacation, except that employees who job share pursuant to Article 25 (Job Share) of this Agreement will accrue vacation in accordance with that Article and Section 32.2.1, above.
- d. Vacation is accrued on a per pay period basis (bi-weekly).
- e. Vacation cannot be used until it has been accrued.
- f. Vacation accrued during one calendar year must be used by the end of the next calendar year or be forfeited.
  - 1. Should an employee be unable to use vacation due to work-related responsibilities during the designated calendar year, the employee may request, in writing, an extension of time not to exceed three (3) months (to March 31 of the next calendar year), within which to use the vacation. This request must be presented for approval to the employee's immediate supervisor. Approval will not be withheld unreasonably. If written approval is not obtained, the vacation overage will be forfeited.

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- 2. By way of example, if an employee accrues 18 days of vacation in 1994, the employee has until December 31, 1995 to use that vacation. If, because of work-related responsibilities, the employee is unable to use the vacation by that date, he or she may request an extension until March 31, 1996 within which to use the vacation.
- g. Vacation may be used by the employee for any purpose.

# h. Scheduling and Approval of Vacation

Except, in cases of emergency and in cases in which the employee, pursuant to Section 32.3g of this Article, chooses to use vacation for absences due to illness or injury, all use of vacation must be approved in advance by the employee's immediate supervisor. Emergency vacation requests for illness or injury will be approved in accordance with ANA policy on sick leave notification.

- 1. Employees should schedule vacation with their immediate supervisor as far in advance as possible. Whenever possible, an employee will submit a written vacation request at least thirty (30) days in advance of the requested vacation. Denial of a vacation request should be done within ten (10) working days, but not more than 20 working days of the date the request was submitted.
- 2 The supervisor may deny a vacation request for operational reasons. If more than one employee requests vacation for the same day(s) and operational reasons preclude the granting of all of the requests, the request(s) will be granted in seniority order.
- 3. In the event of an emergency work situation, it may be necessary for ANA to require an employee to reschedule a previously approved vacation. If that occurs, ANA will reimburse the employee, any employee's spouse, domestic partner and children who is/are traveling with the employee for the cost of any non-refundable hotel or transportation deposits, fees or tickets, upon satisfactory proof of loss.
- i. Employees will not be paid in lieu of taking vacation, except upon termination of employment.
- j. Employees on any unpaid leave status will not accrue vacation during the period of unpaid leave.
- k. Vacation used does not count as time worked in calculating overtime for the week

# 32.3 <u>Sick and Safe Leave</u>

### a. Policy

ANA and WBNG encourage employees to accumulate sick leave so that it is available in the event of a long illness.

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# b. Accrual

- 1. Full-time employees will accrue sick and safe leave (together "sick leave") at the rate of one (1) day (7.25 hours) for each completed calendar month of service.
- 2. Part-time employees working on a continuous basis for twenty (20) or more hours each week will be granted six (6) sick leave days per year. Part-time employees will accrue sick leave at the rate of one half-day per month. Part-time employees who do not work on a continuous basis for twenty (20) or more hours each week will not accrue sick leave.

# c. Accumulation

- 1. Sick leave may be accumulated to a maximum of eighty (80) days.
- 2. An employee's accumulated sick leave is not compensable upon the employee's separation from ANA's employment, regardless of the reason for the separation.
- 3. Employees on any unpaid leave status will not accrue sick leave.

### d. Notice

- 1. The employee must contact the supervisor before the start of the workday, or as is reasonably possible for the employee. The contact must be by email or by telephone. If the employee is incapacitated, contact by a family member or other person will be acceptable.
- 2. ANA reserves the right to reasonably contact an employee who is on sick leave.

# e. Documentation

- 1. Medical documentation of an illness for absences of four (4) days or longer will be required. Medical documentation also may be required for shorter absences if ANA reasonably suspects an employee is abusing sick leave.
  - a) If the employee is absent in excess of four (4) days as a result of the employee's own health condition (including pregnancy), the employee will be required to submit written medical certification issued by the employee's health care provider. The certification shall state:
    - (1) The effective date of leave;
    - (2) The probable duration of the condition; and
    - (3) That the employee is unable to perform the functions of his or her position.

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- b) If the employee is absent in excess of four (4) days because of the health condition of a family member as defined by the Montgomery County Sick and Safe Leave Act, the employee will be required to submit appropriate medical certification issued by the family member's health care provider, which states:
  - (1) The effective date of leave;
  - (2) The probable duration of the condition; and
  - (3) An estimate of the amount of time that the employee is needed to care for the family member.
- 2. ANA, at its discretion, may require an employee on sick leave to obtain subsequent recertification on a reasonable basis attesting to the employee's continued disability and inability to work or to the employee's continued need to care for his or her family member.
- 3. ANA may require appropriate medical certification issued by the employee's health care provider before the employee is permitted to return to work from sick leave.

### f. Use

- 1. An employee may use sick leave in accordance with the Montgomery County Sick and Safe Leave Act.
- 2. When sick leave is used for non-emergency medical appointments or treatment, the employee will arrange for sick leave with the immediate supervisor as far in advance of the appointment or treatment, as possible.
- 3. Sick leave used does not count as time worked in calculating overtime for the week.

# g. Exhaustion of Sick Leave

Once an employee's sick leave has been exhausted, absence due to reasons specified in Section 32.3.f of this Article, may at the employee's option be charged against the employee's accrued vacation. If the employee does not choose to charge the absence against vacation, such leave will be leave without pay.

### h. Sick Bank

1. The Sick Bank will be a depository of sick days and vacation days voluntarily donated by bargaining unit and non-bargaining unit employees (participants) from their individual accruals. The Sick Bank may be used by participants in the event of a serious illness or injury that results in their long-term absence from employment. ANA will consider requests for sick bank time for part-time

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absence in connection with an employee's return to work from a long-term absence due to serious illness or injury. In such instances, the Sick Bank may be available to provide employees whose leave accruals are exhausted with income replacement during the seven (7) day elimination period for ANA's Short Term Disability ("STD") plan, or to supplement the employee's approved STD coverage so that it equals 100% income replacement for the employee, up to the number of days to reach eligibility for Long Term Disability ("LTD") benefits.

- 2. A participant in the Sick Bank may donate a minimum of one (1) day, up to a maximum combined total of six (6) days, of sick and/or vacation leave each year to the Sick Bank by notifying the Human Resources Department in writing. Participants wishing to donate may do so during open enrollment each year or during their new hire enrollment period. Participants also may donate leave within the maximum specified above if the Sick Bank balance falls below sixty-five (65) days. The donated days will be deducted from each participant's accrued leave.
- 3. In order to be eligible to receive sick leave from the Sick Bank, a participant must have donated leave to the Sick Bank within that calendar year.
- 4. A participant in the Sick Bank who has depleted his or her accrued sick leave, accrued vacation leave, and any other accrued paid leave, and who needs additional sick leave as a result of a serious illness or injury, may request sick days from the Sick Bank in order to provide the employee with income replacement during the seven (7) day elimination period for ANA's STD plan, or to supplement the employee's approved STD coverage so that it equals 100% income replacement for the employee, up to the number of days to reach eligibility for LTD benefits. A request for Sick Bank days must be made in writing to the Human Resources Department and must be accompanied by a letter from the participant's physician or advanced practice nurse verifying the seriousness of the illness or injury and specifying the expected duration of the illness or injury. The verification will be subject to review and further verification by a physician or advanced practice nurse appointed by the Labor-Management Committee to perform that function at no cost to the participant.
- 5. Employees may not receive more than sixty (60) Sick Bank days in any rolling twelve (12) month period. The maximum number of leave days in the Sick Bank at any one time will be two hundred and fifty (250).
- 6. Human Resources will administer the Sick Bank and will have complete discretion regarding the number of Sick Bank days to be allotted to any individual, provided the amount does not exceed the limit specified in Sections (4) or (5), above. Human Resources also has the discretion to issue a "call" to employees for additional Sick Bank donation days, as needed.set forth in Section (2), above.
- 7. ANA will notify WBNG annually of the balance in the Sick Bank.

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# 32.4 Jury Duty

- a. An employee called for jury duty will be allowed the necessary time off to render such civic service. During the course of jury duty, the employee will report for work on any day, or portion thereof, when the services of the employee are not required in court.
- b. The employee will be paid his or her regular wages for periods of jury duty coinciding with the employee's regularly scheduled work hours and will remit promptly to ANA the amount of jury duty pay less actual parking and travel expenses received for such time. The employee will provide appropriate documentation.

# 32.5 Bereavement Leave

- a. An employee is entitled to be eavement leave for up to five (5) working days with pay for the death of a member of the immediate family.
- b. For purposes of this Section, 'member of the immediate family' is defined as spouse, domestic partner, parent, stepparent, parent-in-law, child, stepchild, grandchild, grandparent, brother, stepbrother, sister, stepsister, daughter-in-law, son-in-law, or individual who resides in the employee's household.
- c. Part-time employees who work on a continuous basis for twenty (20) or more hours each week are entitled to be eavement leave of up to five (5) consecutive calendar days for the death of a member of the immediate family. The part-time employee will be paid for the time that he or she is regularly scheduled to work during such leave.

# 32.6 Military Leave

# a. Reserve Training

- 1. Employees who have short-term military reserve training obligations will be granted reserve training military leave for up to two (2) weeks (ten (10) working days) each year. Such leave will be granted in addition to the employee's regular vacation.
- 2. For reserve training military leave in excess of two (2) weeks (ten (10) working days) each year, employees are permitted to use paid vacation time.
- 3. Employees who are required to participate in military reserve training must submit a written request for reserve training military leave to their immediate supervisor thirty (30) days in advance of leave. Employees will consider the ANA programs and activities scheduled to take place during their leave, and will work with their immediate supervisor to ensure that the responsibilities of their position are covered during their absence.
- 4. Reserve training military leave normally will start no earlier than two (2) days in advance of the start of training and end within two (2) days following the end of

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training. The employee must report to work at the beginning of the next regularly scheduled work day after the last calendar day necessary to travel from the place of training to the place of employment, or within a reasonable time thereafter if he or she is delayed due to factors beyond his or her control.

- 5. Employees who are granted reserve training military leave will be paid the difference between the amount they receive from the Government for this training (less travel allowance) and their regular salary. Employees who are on reserve training military leave must provide ANA with a statement from the Commanding Officer as to the length of the training and the amount of money received (less travel allowance) for the period of training.
- 6. Employees who are granted reserve training military leave will continue to participate in the insurance plans and will continue to accrue vacation and sick leave at their normal rate while on reserve training military leave.

# b. Active Duty

- 1. Employees who are called to active duty with the U.S. Armed Forces will be granted an active duty military leave for the duration of their active duty.
- 2. Employees who are called to active duty must present a copy of their orders to their immediate supervisor as soon as possible upon receipt. The active duty military leave will begin on the date the employee is required to report for duty.
- 3. Employees will receive wages from ANA in the amount of the difference between their ANA wages and their military wages for the first ninety (90) days of their active duty military leave. Employees on active duty leave will provide ANA with a statement from the Commanding Officer as to the amount of money received (less travel allowance) for the period of active duty. After pinety (90) days, no

(less travel allowance) for the period of active duty. After ninety (90) days, no wages or benefits will be paid by ANA.

- 4. Employees must apply for re-employment within ninety (90) days of discharge from active duty. Employees must provide a copy of their discharge papers at the time of application for re-employment. Within thirty (30) days of such application, employees will be placed in the same position from which they left or in a comparable position.
- 5. The period of active duty leave will be included in the calculation of seniority for competitive purposes and for purposes of vacation accrual rate. In addition, employees who are re-employed under this Article will be reaccredited with all sick leave accrued as of the ninetieth (90th) day of active duty.

# 32.7 <u>Family or Medical Leave</u>

a. Employees who have been employed for one (1) year without a break in service (except for regular holidays, sick leave, vacation leave or other leave granted by ANA) and who

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have worked at least one thousand fifty (1,050) hours during the rolling twelve (12) month period immediately preceding the request, are eligible for family or medical leave for any of the following qualifying events:

- 1. birth or adoption of a new child;
- 2. serious health condition of the employee; or
- 3. serious health condition of the employee's child (biological, adopted, foster, or step), parent, spouse or domestic partner.

### b. Documentation

- 1. The qualifying event must be substantiated by written statement(s) from an appropriate authority, e.g. health care provider, adoption agency, etc. For family and medical leave requested in connection with a serious health condition, the statement(s) must provide the information described in Section 32.3.e.l.a) of this Article (for the employee) or Section 32.3.e.l.b) of this Article (for a family member).
- 2. ANA, in its discretion, may require an employee on family or medical leave to obtain subsequent recertification on a reasonable basis attesting to the employee's continued disability and inability to work or to the employee's continued need to care for the ill family member.
- 3. ANA may request appropriate medical certification issued by the employee's health care provider before the employee is permitted to return to work from medical leave.
- c. Eligible employees are entitled to sixteen (16) weeks of family or medical leave during a twelve (12) month period and twelve (12) weeks in a second twelve (12) month period. The calculation of these time periods will begin to run on the first day of the first family or medical leave taken by the employee.
- d. Employees on family or medical leave will use leave in the following order:
  - 1. If the leave is due to a new birth or adoption, three (3) weeks of new parent leave, which shall be paid administrative leave;
  - 2. Any accumulated compensatory time, if applicable;
  - 3. Other paid leave, i.e., vacation and sick leave in whichever order the employee chooses;
  - 4. Leave without pay.
- e. Requests for family or medical leave must be submitted to ANA's specified FMLA administrator, with notification to the Human Resources Department.

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- f. An employee on family or medical leave will retain his or her accrued seniority during the approved leave period.
- g. All medical and dental insurance benefits will continue during family or medical leave absences, provided the employee continues regular employee contributions to these plans. Other benefits, such as the pension plan, 401(k) plan, life insurance, long term disability, and flexible benefit plans will be governed in accordance with the terms of each benefit plan.

# 32.8 <u>Sabbatical Leave</u>

- a. Any full-time ANA employee will be eligible for up to six (6) months of sabbatical leave upon attaining eight (8) years of continuous employment with ANA. The sabbatical must be used to pursue graduate education, research, study or writing in the employee's area of practice or expertise. The employee is expected to produce a product as a result of the sabbatical that will enhance his or her professional credentials and make a contribution furthering the work of ANA. Sabbatical availability will be subject to funding.
- b. The job of the employee on sabbatical will be held open for the employee, i.e. not filled on a permanent basis.
- c. The employee completing a sabbatical must continue his or her employment with ANA for one (1) full year upon the completion of the sabbatical. Should the employee leave ANA before the year is complete, the employee must return to ANA all monetary compensation paid during the sabbatical.
- d. ANA will be offered the first right of refusal on any publication(s) resulting from the sabbatical.

# e. Procedure

- 1. An employee who wishes to take a sabbatical will submit a written proposal to his or her immediate supervisor. The proposal will describe the purpose and pursuits of the sabbatical and propose the time period for the sabbatical. The proposal also will suggest ways that the employee's ongoing work at ANA might be accomplished during the sabbatical.
- 2. The department head will review the proposal in terms of ANA's work and the work anticipated during the sabbatical period. The department head will make a recommendation concerning the sabbatical proposal describing whether or not the department head approves the proposal and assuring that the staff member's job responsibilities can be met in the staff member's absence. The Labor-Management Committee will be given a copy of that recommendation, and also will review the proposal and make a recommendation. The recommendations will be forwarded to the CEO. The CEO or his or her designee, provided that the designee is a Chief Executive who was not involved in the formulation of the

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recommendation, will make the final decision about granting the sabbatical.

# f. Salary and Benefits

The employee will receive two-thirds (2/3) of his or her normal salary during the sabbatical and will remain on ANA's benefit plans. Vacation and sick leave will continue to accrue and will not be prorated. The employee will continue to have the benefit of ANA's educational assistance policy.

- g. The employee on sabbatical will provide ANA with a telephone number and address at which the employee can be reached during the sabbatical. The employee will be in touch with his or her supervisor midway through the sabbatical and again two (2) weeks before the sabbatical ends in order to prepare for re-entry to ANA.
- h. After the sabbatical is completed, ANA may require the returning employee to prepare an article for The American Nurse, conduct a staff in-service briefing, give research presentation, and/or prepare and submit a publication to a professional journal.

### 32.9 Leave of Absence

- a. ANA, in its discretion, may grant an employee leave without pay for a maximum period of six (6) months. Requests for leave without pay will not be denied unreasonably.
- ANA will continue to pay the employer's portion of health insurance benefits for employees on leave without pay due to personal or family illness, provided the employee continues to pay his or her portion. For purposes of this section, "family" is defined in the same manner as set forth in Family and Medical Leave Act (FMLA). Employees on leave without pay for any other reason will not be entitled to any benefits paid for by ANA. To the extent any such employee wishes to continue his or her health insurance coverage, the employee may do so at his or her own expense.
- c. ANA will hold open the job of an employee on a leave of absence under this Section. Notwithstanding any other provision in this Agreement, ANA may use temporary worker(s) or independent contractors for the full period of such a leave of absence.
- d. Before taking a leave of absence under this Section, an employee must have used all of his or her accrued sick leave, annual leave, and any other accrued leave.

# 32.10 Office Closures: Administrative Leave

When ANA offices will be closed due to inclement weather or for another reason, ANA will, prior to starting time, notify ANA employees using the Pulse and text messaging. As a frame of reference, ANA generally follows the Federal Government closure and delay schedule. If ANA decides to keep the offices open when the federal government closes the DC region offices, ANA employees may request at least a 2-hour delayed arrival, liberal leave, or unscheduled telework.

ANA and employees agree to follow ANA's Inclement Weather Policy governing office

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closures. If ANA desires to amend the policy, it will negotiate such changes with WBNG.

### **ARTICLE 33. HOLIDAYS**

33.1 The following days are paid holidays:

Martin Luther King's Birthday	Independence Day
National Presidential Election Day	Labor Day
Presidents' Day	Thanksgiving Day
Thanksgiving Day	Friday after Thanksgiving Day
Memorial Day	December 25 to January 1

- 33.2 If a paid holiday falls on a Saturday, the holiday will be observed the preceding Friday. If a paid holiday falls on a Sunday, the holiday will be observed the following Monday. This section does not apply to the holiday period from December 25 through January 1.
- 33.3 If a paid holiday occurs while an employee is on vacation leave, the holiday will not be charged against accrued vacation.
- 33.4 In order to receive holiday pay, employees must work their regularly scheduled hours, or be on pre-approved paid leave status, on the day preceding and the day following the holiday.
- 33.5 Part-time employees will receive holiday pay only for holidays on which they would normally be scheduled to work, and only for their regularly scheduled hours.
- 33.6 Paid holidays on which the employee does not work do not count as time worked for purposes of calculating overtime for the week.
- 33.7 Each employee's birthday shall be a holiday for that employee. If the employee's birthday falls on a weekend or on another holiday, the employee will be credited with an alternate holiday to be taken within one month of the employee's birthday.

# **ARTICLE 34. COMPENSATION**

### 34.1 <u>Wages</u>

- a. Year 1: WBNG bargaining unit employees will receive a zero increase in salary.
- b. Year 2: Effective May 1, 2019, all WBNG bargaining unit employees will receive a 1.5% increase in salary.
- c. Year 3: Effective May 1, 2020, all WBNG bargaining unit employees will receive a 1.5% increase in salary.
- 34.2 Merit Based Incentive Pool

During the 2018 contract year, ANA will devise a fair and equitable system for awarding and

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distributing monetary incentive payments to all employees who meet the criteria established to qualify for such awards. The merit incentive payments will be awarded during the 2019 and 2020 contract years. Merit payments will be awarded from a merit incentive pool equal to the following percentages of the gross bargaining unit payroll for each of the contract years in 2019 and 2020: in 2019, the percentage will be 1.5% and in 2020, the percentage will be 1.5%. Decisions regarding the meritorious performance and the award of incentive payments will be made at the sole discretion of ANA and will not be subject to the provisions of Article 32 of this Agreement.

# 34.3 Potential One Time Bonus in 2018

Provided that ANA's October 2018 year-to-date operating income exceeds \$350,000 after a one percent reduction of total full year salary expense, ANA will make a one-time non-recurring payment to all full time and part time employees as of the payment date (i.e., ANA's YTD operating income would exceed \$350,000 after payment of the bonus). This one-time, non-recurring payment will be one percent of each employee's current (2018) annual salary and will be made during December 2018.

### 34.4 Overtime for Non-Exempt Employees

- a. Whenever operational demands require, ANA has the right to require employees to work overtime.
- b. Whenever possible, ANA will notify the employee at least twenty-four (24) hours in advance of required overtime. Overtime will be distributed by area of work responsibility or by project-based or skill-based considerations. Otherwise, overtime will be distributed first to volunteers within the department by seniority. In the absence of volunteers, overtime will be distributed in reverse seniority.
- c. An employee in a position that is governed by the overtime requirements of the Fair Labor Standards Act ("non-exempt employee") will be paid overtime at the rate of one and one- half (1 1/2) times the employee's regular hourly rate for all hours worked in excess of forty 40 hours in a workweek.
- d. A non-exempt employee required to work overtime on a Sunday or on a holiday will be paid double time at the rate of two (2) times the employee's regular hourly rate.
- e. Except as provided in Section 34.4.f, below, overtime must be approved in advance by the employee's immediate supervisor or his or her designee.
- f. In unanticipated circumstances in which obtaining such prior approval is not feasible, an employee may self-determine to work extra hours. In such situations, the employee must notify the supervisor the following day. Any unreasonable use of self-determined overtime may result in disciplinary action.

# 34.5 <u>Compensatory Time for Non-Exempt Employees</u>

a. In lieu of overtime in accordance with Section 34.4 of this Article, a non-exempt

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employee, at his or her option, may elect to take compensatory time for hours worked in excess of 40.0 hours in a workweek.

- b. Compensatory time will be calculated at the rate of one and a half (1 <sup>1</sup>/<sub>2</sub>) hours of compensatory time for each hour worked in excess of 40.0 hours in a work week.
- c. An employee must use compensatory time before the end of the pay period within which the compensatory time was earned unless approved by the employee's supervisor.

# 34.6 Shift Differential for Non-Exempt Employees

A non-exempt employee will be compensated at a rate of five percent (5%) above the otherwise applicable rate for any day, Monday through Friday, on which the employee's regularly scheduled work period commences before 6:00 a.m. or ends after 9:00 p.m.

# 34.7 <u>Travel Time by Non-Exempt Employees</u>

- a. A non-exempt employee will be paid for travel time if the employee is required to travel outside of the scheduled day or the scheduled workweek.
- b. Travel time excludes ground transportation to and from home and airport but includes travel to and from airport and hotel.
- c. If a non-exempt employee is afforded time to travel during the scheduled work day or scheduled work week and elects to travel in the evenings or on weekends, the employee will not be paid for such travel time.
- d. Travel time between a non-exempt employee's home and a local event is not work time.
- e. Should ANA provide a non-exempt employee with a hotel room in connection with an event:
  - 1. Transportation to and from hotels and meetings at the beginning and end of the work day at an event is not work time; and
  - 2. The work day begins when the employee reports to his or her assigned area(s) and begins work as scheduled.

# 34.8 Weekend and Holiday Work

# a. Non-exempt Employees

- 1. A non-exempt employee will be compensated at a rate of five percent (5 %) above the otherwise applicable rate for any Saturday or Sunday the employee is regularly scheduled to work.
- 2. A non-exempt employee whose supervisor informs the employee that he/she is

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required to work at an ANA work site on a Saturday, Sunday or holiday will be paid for a minimum of four (4) hours. If a non-exempt employee is required to work on a telecommuting or teleworking basis on a Saturday, Sunday or holiday, the employee will be paid for the actual hours worked, regardless of the length of the work period.

# b. Exempt Employees

- 1. When an exempt employee is assigned to work on a Saturday or Sunday on which the employee is not regularly scheduled to work or is assigned to work on a holiday, the employee will be entitled to take time off on a day-for-day basis. This provision applies to meetings of organizational units which the employee is scheduled to attend, out-of-town meetings or speaking engagements, and events at which the employee is directed to work. The work assignments are not limited to meetings or speaking engagements. "Events" include projects, deadlines and other assignments.
- Time off under this section must be taken in full day increments and within four (4) months of the pay period in which the Saturday, Sunday or holiday is worked.

# **ARTICLE 35. SALARY ADMINISTRATION**

# 35.1 Overview

It is the intent of the American Nurses Association (ANA) and the Washington-Baltimore Newspaper Guild-Association Staff Union (WBNG) to establish and maintain a set of policies that will result in paying employees fairly and competitively in accordance with the skills and the degrees of responsibility required in their jobs. These policies are publicized through established salary grades with salary ranges for both exempt and non-exempt employees, as well as other defined processes and procedures. The salary grades provide for different rates of pay for jobs requiring different degrees of responsibility, experience, skills and knowledge.

# 35.2 <u>Definitions</u>

- a. **Salary Grade**\_- a salary level assigned to a job which reflects the value of the job relative to the value of other jobs in the organization. The salary grade for a particular job is determined by the job evaluation process.
- b. **Salary Range** the span in dollars from minimum to maximum assigned to each salary grade.
- c. **Salary Structure** an array of salary grades showing the salary ranges of the grades and the jobs assigned to the grades.
- d. **Exempt Employees** bargaining unit employees who are exempt from the overtime provisions of the Fair Labor Standards Act.

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- e. **Non-exempt Employees** bargaining unit employees who are subject to the overtime provisions of the Fair Labor Standards Act.
- f. **Promotion** occurs when a bargaining unit employee assumes a different job at a higher salary grade.
- g. Lateral Transfer\_- occurs when a bargaining unit employee voluntarily moves to or is involuntarily assigned to a job carrying the same salary grade as his or her current job.

### 35.3 Responsibility

The American Nurses Association has responsibility for the implementation of these policies. ANA is responsible for establishing the compensation system, exclusive of commission-based positions, and assigning jobs to grades.

### 35.4 Disputes

The compensation system, exclusive of commission-based positions and the jobs assigned to each grade by the HR Department, are not subject to the grievance and arbitration procedure. However, disagreements regarding job assignments will be reviewed by the Position Review Committee and, if issues remain unresolved, the Position Review Committee may meet with the CEO (or designee) to help reach consensus. The CEO or his or her designee will be the final arbiter of any unresolved issues.

### 35.5 <u>New Hire Salary</u>

The starting salary for a job will be determined and communicated to the applicant by the ANA Human Resources Department. Starting salaries for new hires will be determined by the grade and compensation levels of the job being filled, and the individual's qualifications for the job. Internal equity in relation to the salary(s) of a current employee(s) in the same job with similar expertise and experience and whose performance is satisfactory, will be determined by the ANA Human Resources Department.

### 35.6 Evaluation of Existing or New Jobs

It is the responsibility of ANA to assign and determine the job content and the methods by which work is to be performed for any job. To encourage a cooperative working environment, the employees and their supervisors should discuss the content of the employee's job as part of the annual job performance evaluation. In those occasions when significant and permanent changes have occurred to the bargaining unit employee's job, the manager, in consultation with the employee, will submit a jointly signed revised job description to ANA Human Resources for evaluation. Any change in pay will be communicated to the supervisor and WBNG in a timely manner.

If WBNG disagrees with the unit determination of a new unit position, WBNG may refer the position to the Position Review Committee for evaluation. The Position Review Committee will hold a special evaluation meeting as soon as practical; however, recruitment for open

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positions will not be delayed.

The Position Review Committee will attempt to resolve all issues by consensus. In the event an issue is unresolved within ten (10) working days, the Committee will inform the CEO (or designee), who will be the final arbiter of any unresolved issues.

# 35.7 Salary Structure

The salary structure includes a salary scale, salary range for each grade, and the jobs assigned to each grade. The salary scale includes a midpoint, minimum and maximum for each grade.

35.8 Promotion

A promotion occurs when a bargaining unit employee assumes a different job at a higher salary grade. The ANA Human Resources Department will follow the "New Hire Salary" policy in determining an employee's promotional increase into a higher grade.

# 35.9 Transfer to Lateral Job

Employees who transfer laterally will retain the pay rate for the job previously held.

# **ARTICLE 36. ON CALL**

36.1 ANA reserves the right to require an employee to be "on call," i.e. available for work outside of his or her regular work schedule, to carry a pager or cellular phone, and be available on short notice to come into work outside his or her normal work schedule and/or be available for telephone consultation.

Non-exempt bargaining unit employees who are scheduled to be on call for the entire month will receive a pay differential of three hundred (\$300) per month. This will be in addition to any payments to which the employee is entitled under Sections 36.2 and 36.3, below.

Non-exempt bargaining unit employees who are on call on a periodic basis will receive a pay differential of thirty dollars (\$30) for each day they are required to be on-call. This will be in addition to any payments to which the employee is entitled under Sections 36.2 and 36.35, below.

- 36.2 During conferences, including but not limited to ANA Membership Assembly, non-exempt bargaining unit employees who are required to be on-call will be paid for their on-call time under Section 39.6, below.
  - a. On-call non-exempt bargaining unit employees who are required to return to work on a weekday, outside of their regularly scheduled hours or approved overtime, will be paid for no less than two (2) additional hours at the legally required rate on days within their regular workweek. Non-exempt bargaining unit employees who are required to return to work on weekends will be paid for no less than four (4) hours at the legally required rate.
  - b. For purposes of this provision, travel time to and from ANA will be treated as work

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time.

- 36.3 During conferences, including ANA Membership Assembly, non-exempt employees who are required to be on call by carrying a pager and/or a cellular phone in connection with that event will receive a pay differential of thirty dollars (\$30) per day. Employees receiving payment under Section 36.1, above, are not entitled to this payment.
  - a. Due to the exceptional and infrequent nature of these meetings, no additional pay will be provided to exempt bargaining unit employees who respond to a call outside of regularly scheduled hours.
  - b. Non-exempt employees who are required to return to work at the conference will be paid at the legally required rate or may elect to receive compensatory time as provided in Article 34 (Compensation) of this Agreement.

# **ARTICLE 37. TRAVEL AND BUSINESS EXPENSES**

- 37.1 All employees have a responsibility to conserve ANA resources and make every effort to minimize travel expenses. ANA-required travel should take place during the regularly scheduled work day, when possible, to minimize long work days.
- 37.2 ANA will reimburse employees for reasonable travel and business expenses, in accordance with its travel policies.
- 37.3 <u>Travel Advances</u>
  - a. Requests for travel advances will be submitted to the employee's immediate supervisor.
  - b. Requests for travel advances must be limited to estimated out-of-pocket costs.
  - c. Where feasible, employees will request travel advances at least two (2) weeks before departure.
  - d. ANA will grant only travel advances that are requested timely.
  - e. No travel advance will be granted to an employee who is delinquent in submitting a request for reimbursement for prior expenses.

# 37.4 Request for Reimbursement

- a. Absent extenuating circumstances, all requests for travel and business expense reimbursement must be submitted within four (4) weeks after the expense is incurred. Failure to submit a timely request for reimbursement may be grounds for denial.
- b. Reimbursement payments generally will be made no later than three (3) weeks following submission of the request to accounts payable after signature by the employee and approval by the appropriate supervisor.

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### 37.5 Travel and Accident Insurance

ANA will provide travel insurance for all employees who travel on ANA business, except when traveling in aircraft operated, owned or leased by the employee or in other noncommercial aircraft.

### 37.6 <u>Lodging</u>

- a. Whenever possible, employees should stay in hotels with which ANA has negotiated special rates.
- b. Where two (2) or more employees are traveling, single rooms shall be the rule but double room accommodations may be requested by the employees.

### 37.7 <u>Telephone Charges</u>

- a. Employees will be reimbursed for documented telephone expenses that are related to ANA business purposes.
- b. An employee on travel for ANA business will be reimbursed for 20 minutes of personal phone calls per day.
- c. ANA will reimburse employees for ANA business calls made to and from personal cell phones while on travel.

### 37.8 <u>Miscellaneous</u>

Reasonable photocopying, postage, and other miscellaneous business-related expenses required in the course of conducting ANA business will be reimbursed.

### 37.9 <u>Per diem</u>

Employees shall be paid the current federal per diem rate to cover the cost of meals, tips, and laundry and dry-cleaning expenses. Employees on travel six (6) or more consecutive days will receive an additional ten dollars (\$10) per day retroactive to the first day. The ten dollars (\$10) is taxable to the extent the law requires.

# 37.10 Local Travel

Travel to and from the meeting location will be reimbursed. On weekdays, employees will be reimbursed from ANA as the point of origin and return. On weekends and holidays, the employee's home will be used as the point of origin and return.

Employees will receive the federal per diem according to the following schedule:

a. If assigned to stay at the meeting property overnight, employees will be entitled to the

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full per diem.

- b. If assigned to work more than 7.25 hours and beyond 5pm, employees will be entitled to the dinner per diem.
- c. If assigned to work more than 7.25 hours but the assignment ends at 5pm or earlier, employees will be entitled to the lunch per diem.
- d. If assigned to work past 5pm but less than or equal to 7.25 hours employees will receive the dinner per diem.
- e. If assigned to work less than or equal to 7.25 hours and not after 5pm, employees will receive no per diem.
- f. If assigned to work more than 10 hours, employees will receive full per diem.
- g. If ANA provides a meal, that meal per diem will be deducted from any per diem provided under this section.

# 37.11 Business Meals and Entertainment

If the expenses are approved in advance by an employee's supervisor, the employee will be reimbursed for reasonable meal and entertainment expenses paid for by the employee who is hosting official ANA business.

37.12 All requests for reimbursement must be accompanied by original receipts.

# 37.13 Transportation

- a. All transportation arrangements must be made through ANA's designated travel service.
- b. Airfare penalties will be reimbursed if travel plans must be changed due to ANA business.
- c. **Air/Rail Travel.** Travel will be in coach, economy class or the lowest practical fare readily available using the most direct route.
- d. **Personal Car Travel**. Employees who use their own car for ANA business travel will be reimbursed at the current federal per mile rate.
- e. **Car Rental**. Car rental for ANA business travel must be approved in advance. The class of car should be the most economical consistent with trip requirements.
- f. **Ground Transportation/Limousine/Taxi.** Whenever possible, employees will use the least expensive type of ground transportation available.
- g. **Parking Fees and Tolls.** ANA will reimburse employees for necessary parking fees and tolls incurred while on ANA business travel.

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h. If an employee must return home in the event of an emergency which has been reported to the employee's supervisor, ANA will reimburse any added travel expense.
 Documentation reflecting the nature of the emergency must be provided.

### 37.14 Credit Cards

- a. Any employee who is required to travel on a regular basis as a part of his or her job will be considered for participation in the ANA P-card program pursuant to applicable policies and procedures.
- b. ANA will not require any bargaining unit employee to use a personal credit card for ANA business.

# **ARTICLE 38. MOVING EXPENSES**

- 38.1 Any employee who ANA requires to relocate is eligible for reimbursement of certain expenses incurred as a result of relocation from his or her residence.
- 38.2 <u>Travel</u>
  - a. The employee can elect either of the following:
    - 1. **Air Transportation**. ANA will pay for the employee and his or her legal dependents at coach airfare for the most direct route to the new residence from the former residence, plus ground transportation at both ends of the trip. Airfare must be procured through the ANA travel agent.
    - 2. **Ground Transportation**. ANA will pay the sum of (a), (b) and (c), below, to the extent the sum does not exceed the sum in Section 38.2.a.1, above.
      - a) **Mileage**. ANA will pay mileage at the federal mileage reimbursement rate in effect at the time of the trip for the number of miles required to drive between the former and new residences using the most direct route.
      - b) Accommodations. ANA will pay for accommodations if the trip exceeds 500 miles. The accommodations will be paid at actual out-of-pocket cost not to exceed one hundred dollars (\$100.00) per night with a maximum of three (3) nights.
      - c) **Food**. ANA will pay a food allowance of fifty dollars (\$50.00) total per day for the employee and legal dependents.
  - b. After the employee's arrival at the new residence, ANA will not pay reimbursement for any additional hotel, transportation, food or other costs while the employee seeks permanent housing.

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c. In order to be reimbursed for eligible expenses, the employee must complete a travel reimbursement form and submit any airline ticket receipts or other required documentation to Human Resources for approval.

### 38.3 Moving and Storage Expenses

- a. Subject to the limitations described in Section 38.3.e, below, ANA will pay for the cost of moving household goods, including the cost of transporting one (1) automobile.
- b. The employee is responsible for obtaining two (2) bids from moving companies, or if the employee wishes to self-move, one (1) bid from a moving company and the proposed costs of the self-move.
- c. ANA has the right to choose between the two (2) bids, including choosing the least expensive bid. ANA also has the right to reject both bids and contract directly with a third moving company.
- d. Any reimbursement to an employee will be based upon submission to Human Resources of appropriate documentation.
- e. Reimbursement of all moving and storage expenses will be limited to:
  - 1. Three thousand dollars (\$3,000.00) for relocations of less than 1,000 miles; or
  - 2. Five thousand dollars (\$5,000.00) for relocations of more than 1,000 miles.
- 38.4 If an employee voluntarily leaves ANA prior to the completion of one (1) year of continuous service after the relocation, the employee must reimburse ANA on a prorated basis for all transportation and moving expenses paid under this Article.
- 38.5 This Article does not apply to any relocation of ANA of its headquarters within a fifty (50) mile radius of Washington, D.C.

# **ARTICLE 39. INSURANCE**

### 39.1 <u>Health Insurance</u>

- a. ANA will offer health and dental insurance programs for all full-time and part-time employees working twenty (20) hours or more per week, their domestic partners, and eligible dependents. Employees who job share pursuant to Article 25 (Job Share) of this Agreement will be entitled to these programs in accordance with Sections 25.3 and 25.4 of that Article.
- b. Coverage for eligible employees is effective on the first day of the month following the date of employment. Coverage for eligible employees who are employed on the first day of the month is available immediately.

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- c. Dental coverage includes oral surgery, preventive care, diagnostic, restorative and orthodontia benefits.
- d. ANA and the full-time employee will share the cost of health, dental and vision benefits. Based on contribution rates in effect for the benefits plan year on the effective date of this Agreement, the employee and ANA will share in any annual premium increases or decreases on a 50-50 basis—i.e. the employee will contribute 50% of any increase or decrease in premium(s) and ANA will contribute 50% of any increase or decrease in premium(s). Coverage levels and rates for annual contributions will be made available during Open Enrollment of each Benefits Plan Year and ongoing throughout the year. Benefits materials, including annual contribution rates, will be available electronically in print-on-demand format. For the duration of this agreement, employees will be entitled to choose among the Plans offered. Employees' elections will be made during the annual open enrollment period. The employee's contribution will be paid through payroll deduction, according to published benefits materials. Each eligible employee may choose as follows:

# 1. HMO Plan

- a) Individual coverage;
- b) Individual plus one coverage;
- c) Family coverage;

# 2. POS Plan

- a) Individual coverage;
- b) Individual plus one coverage;
- c) Family coverage;
- e. The employee's contribution will be paid on a pre-tax basis to the extent allowed by law.
- f. Insurance benefits provided under this Article will be the same as or equivalent to the benefits provided on April 1, 2006. However, if the carrier changes benefits, ANA and WBNG will meet to discuss how to respond to the changes.
- g. Part-time employees scheduled to work twenty (20) hours or more per week pay fifty percent (50%) of the premium for whatever coverage they elect.
- h. Employees whose employment with ANA terminates will be afforded the opportunity to continue their health insurance in accordance with the Comprehensive Omnibus Budget Reconciliation Act (COBRA).
- i. Upon request by WBNG, the Labor-Management Committee will examine how the health insurance plan(s) meet the needs of ANA employees. However, decisions about what health insurance plan(s) will be offered to employees remain within the exclusive purview of ANA.

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ANA and WBNG agree that the role of the Labor-Management Committee in examining how the health insurance plan(s) meet the needs of ANA employees will be to:

- 1. Assess employee satisfaction and needs with the current plan;
- 2. Comment upon other plan options; both within and outside of the current health plan
- 3. Identify and recommend reasonable and appropriate changes that:
  - a) Improve and do not diminish the current level of benefits;
  - b) Do not result in significant additional costs to ANA.

# j. Retiree Health Insurance.

To the extent permitted by law:

- Employees who retire directly from ANA after January 2004 (that is, begin receiving benefits under ANA's defined benefit plan or 401(k) plan) after fifteen (15) years of continuous full-time service and who are eligible for Medicare will be eligible to participate in ANA's Health Plan, for individual coverage.
- 2. The participant will pay the full amount of the monthly cost for coverage. Prescription coverage will require a \$500 deductible per person and provide a maximum benefit of \$5,000 per person per year. Effective January 2004, prescription co-pays will be \$10 or 10% of cost whichever is greater for generic and \$20 or 20% of cost whichever is greater for brand name drugs. Effective January 2005, prescription co-pays will be \$15 or 15% of cost whichever is greater for brand name drugs.
- k. If ANA decides to change health insurance carriers, it will notify WBNG in advance of the next regularly scheduled open enrollment period.

# 39.2 Life Insurance

For full-time employees and part-time employees scheduled to work twenty (20) hours or more per week, ANA will offer group life insurance coverage equal to two times the employee's yearly base wages up to a maximum of \$500,000. If that coverage amount for an employee is less than \$500,000, the employee, through payroll deduction, may be eligible to purchase additional coverage up to \$500,000 at the ANA group rate. Details are available in the applicable plan document(s).

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### 39.3 Short-Term Disability Insurance

In the event that an employee is absent due to illness or injury, an employee may be eligible for Short Term Disability ("STD") after a seven (7) day elimination period. STD compensates eligible employees for 66 2/3 of the employee's base wages for up to ninety (90) days. Details are available in the STD plan document(s).

### 39.4 Long-Term Disability Insurance

ANA will offer a Long-Term Disability ("LTD") plan to provide income protection for fulltime employees and part-time employees who are scheduled to work twenty (20) hours or more per week who become totally disabled as a result of accident or illness for longer than twelve (12) weeks. Under ANA's current plan, LTD compensates eligible employees for 66 2/3 of the employee's base wages. Details are provided in the LTD plan document(s).

### 39.5 Flexible Spending Accounts

ANA will make available to all employees flexible spending accounts for dependent care and medical care.

### 39.6 Employee Benefits Education

The parties recognize the importance of a workforce educated around employee benefit matters. HR will schedule and coordinate appropriate educational sessions on employee benefits.

# **ARTICLE 40. PENSION AND RETIREMENT PLANS**

- 40.1 Effective January 1, 2012, all employees generally are eligible to participate in the ANA retirement savings plan, the American Nurses Association Retirement and Savings Plan and Trust (hereinafter referred to as the "401(k) Plan"), subject to the requirements of that 401(k) Plan.
- 40.2 Effective April 1, 2012, the American Nurses Association Retirement Pension Plan ("Retirement Plan") ceased all future benefit accruals for participants. This means that a participant's normal retirement benefit accrued under the Retirement Plan is frozen as of March 31, 2012 and will not increase based on continued service or compensation received from the American Nurses Association after March 31, 2012. On and after April 1, 2012, no one will earn any additional benefits under the Retirement Plan based on service after March 31, 2012, and no new participants will be added to the Retirement Plan. All other provisions of the Retirement Plan, including vesting rules, will continue in effect.
- 40.3 The terms of the Retirement Plan and the 401(k) Plan are controlled by the Plan Document for each Plan and by law. This Article is intended as a general description of the Plans and is not intended to change or supersede the Plan Documents or the law in any way. To the extent the description contained in this Article conflicts in any way with the Plan Documents or with governing law, the terms of the Plan Documents and the law control.

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### 40.4 Retirement Plan (Pension) Schedule of Benefits

- a. For employees participating in the Retirement Plan prior to April 1, 2012: Employees with at least one (1) year of service with at least one thousand (1,000) hours worked during a consecutive twelve (12) month period are eligible to participate and will be enrolled automatically so long as they met eligibility requirements by March 31, 2012.
- b. Employees with less than five years' service and therefore not fully vested in the plan as of March 31, 2012, will fully vest in the benefit they have accrued. Plan rules apply to these vested amounts.
- c. For employees not participating in the plan by December 31, 2011: Employees are not eligible to participate in the Retirement Plan.
- d. For employees participating in the Plan prior to April 1, 2012: Annual benefits at normal retirement will be the sum of (1) and (2), below, as calculated on March 31, 2012:
  - 1. Benefits for service before January 1, 1994 will be calculated according to the formula in effect at that time.
  - 2. For employees hired prior to July 1, 2006, for each plan year of service after January 1, 1994 and before December 31, 2011, in which the employee worked at least one thousand (1,000) hours, the employee will earn a benefit equal to two percent (2%) of pay earned during the year.
  - 3. For employees hired after July 1, 2006, for each plan year of service ending December 31, 2011, in which the employee worked at least one thousand (1,000) hours, the employee will earn a benefit equal to:
    - a) For the first 5 years of employment, 1.30% per year
    - b) For years 6-10 of employment, 1.5% per year
    - c) For years 11-15 of employment, 1.75% per year
    - d) For years 15 and greater, 2% per year
    - e) Total cumulative service will not exceed 25 years.
- e. Benefits will be paid at the time of the employee's retirement.
- f. Pre-retirement withdrawals and/or loans are not allowed.
- g. ANA will make all contributions necessary to fund this Plan. There are no employee contributions.
- h. For employees hired prior to July 1, 2006, vesting will occur when either:

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- 1. The employee has at least five (5) years of service with ANA with at least one thousand (1,000) hours worked in each year; or
- 2. The employee has attained the age of fifty-five (55) and is still employed at ANA.
- i. For employees hired after July 1, 2006, vesting will occur when the employee obtains at least five (5) years of service with ANA with at least one thousand (1,000) hours worked in each year.

### 40.5 <u>401(k) Plan</u>

a. All employees scheduled to work at least one thousand (1,000) hours in a plan year are eligible to participate in the Plan as of the first day of the calendar quarter following employment at ANA.

### b. Benefits

To the extent the employee's benefit is vested as described in Section 40.5.d, below, of this Article, an employee, upon separation from employment with ANA, may take his or her vested account balance, with the following options:

- 1. Roll the vested account balance to another employer's qualified plan, if that plan accepts rollovers;
- 2. Roll the vested account balance to a personal Individual Retirement Account;
- 3. Take a lump sum distribution of the vested account balance, which is taxable; or
- 4. Leave the vested balance in the Plan.

### c. Contribution

Contribution levels are limited by Internal Revenue Service regulations, but generally will be as follows:

- 1. ANA will contribute four percent (4%) of the employee's pay as a "basic contribution."
- 2. The employee can elect to contribute from one percent (1%) to fifty percent (50%) of pay or his or her IRS contribution limit, whichever is applicable. The employee also can elect to make no contribution. Elections can be changed at any time in accordance with normal ANA payroll cycles and ERISA guidelines.
- 3. If the employee contributes, ANA will match each employee contribution dollar at 100% for up to the first 2% of pay and thereafter each employee contribution

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dollar at 50% for up to the next 2% of pay ("matching contributions"). Total matching contributions will not exceed 3.0% of pay.

4. When combined, ANA contributions under subsections (a) and (c), above, will not exceed seven percent (7.0%) of the employee's pay.

# d. Vesting

- 1. Employees are vested immediately as to their contributions.
- 2. Employees are vested immediately as to the ANA "basic and matching contributions."
- 3. ANA may periodically make a discretionary additional employer contribution to the 401(k). Such contribution will be made in the sole discretion of ANA and will be self-funded. All such contributions are immediately vested.
- e. Withdrawals prior to the employee's separation from employment and loans are available under the circumstances and terms described in the Plan Document. The maximum amount an employee can borrow is half the vested account balance or fifty thousand dollars (\$50,000.), whichever is less.
- f. For purposes such as investment selections, forms, notices, reports, and others, ANA will operate the Plan in a manner similar to the manner in which it was operated on the effective date of this Agreement.
- g. Employees who terminate their employment with 401(k) account balances less than or equal to five thousand dollars (\$5,000) will automatically receive a lump-sum cash-out.

# ARTICLE 41. EMPLOYEE ASSISTANCE PROGRAM

- 41.1 ANA will continue the ongoing Employee Assistance Program (EAP) (defined as a professional short-term counseling service offered to employees which includes assessment, information, outside referral and monitoring), which will be administered by ANA and conducted by a qualified professional contractor.
- 41.2 ANA will maintain confidentiality of any and all records or reports which contain information on individual employee referrals to the EAP. Information as to the individual employee will not be made available to managers, supervisors, or directors without the consent of the employee, except as necessary to monitor compliance with any treatment program.

# **ARTICLE 42. EDUCATION**

ANA and WBNG share the goal of maximizing the contribution of all employees to fulfill the mission and plans of ANA and its subsidiaries, affiliates, and members. Thus, growth and development are expected of all employees and should come through various means, both formal and informal. To facilitate the accomplishment of this goal:

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# 42.1 In-Service Training

Voluntary and mandatory in-service training is provided by ANA primarily to address the needs of the Enterprise and will be provided and paid for by ANA as ANA deems necessary. ANA, in its discretion, has the right to determine the participants for any in-service training, provided, however, that inclusion in mandatory "All Staff" training of staff based in the field at ANA's direction will be governed by paragraph 19 of the Field Staff Agreement (Appendix A). Given the nature of or importance to ANA of some training, ANA may require attendance by some or all employees for particular in-service training.

# 42.2 Cross-Training

- a. Cross-training is training that an employee receives in tasks other than those to which he or she is normally assigned. Employees will be expected to understand and be capable of accomplishing a variety of tasks not usually assigned to them. Therefore, cross-training will be encouraged where time allows and where it does not create a conflict for either the person receiving or giving the cross-training. Consistent with the foregoing, ANA may assign cross-training, and opportunities for cross-training will not be unreasonably denied to an employee seeking cross-training.
- b. Where cross-training is assigned or a request for cross-training is approved, a crosstraining plan will be developed jointly by the supervisors and the employees involved.

# 42.3 Career Development

- a. Career development is training designed to enhance an individual employee's professional development related to the work of ANA.
- b. ANA will provide five (5) days of paid educational leave for each employee's attendance at and participation in outside career development activities of the employee's choice. Non-exempt employees must use the leave in no less than one-half day increments.
  - 1. Approval for such leave rests with the employee's immediate supervisor.
  - 2. Unused career development leave may not be carried over from year to year.
- c. Each employee is entitled to financial assistance for the cost of career development, including materials, or to cover or supplement the cost of tuition, in an amount of up to four hundred (\$400) per year. An employee may also use this fund to join or maintain membership in the professional association of the employee's choice, provided that the professional association is job related or consistent with professional goals that will benefit ANA in the future as deemed so by the employee's supervisor and HR. An employee's unused funds, up to a maximum of \$400 may be carried over each year.
- d. Such career development will only be provided for a non-probationary employee who has been at ANA for at least one year. It is understood that all career development

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activities will be scheduled at times that are mutually agreed upon by the employee and his or her supervisor. ANA may also provide for additional time off and/or financial assistance based on ANA's needs.

e. No employee is entitled to compensatory time for career development. However, an employee may use compensatory time instead of his or her five (5) days of paid educational leave for career development.

### 42.4 <u>Tuition Assistance</u>

- a. Tuition assistance will be provided for any accredited undergraduate degree program, any accredited vocational or technical program, any undergraduate course from an accredited institution, and/or any graduate or post-graduate degree programs or courses from accredited institutions that relate to the work of ANA, subject to the limitations set forth below.
- b. Regular full-time employees will be reimbursed for one hundred percent (100%) of tuition and textbooks consistent with definitions used by the Internal Revenue Service (IRS) for tax-qualified benefits, up to five thousand dollars (\$5000) per employee per year, with a yearly maximum for all employees of fifty thousand dollars (\$50,000). If the full five thousand dollars and/or the full fifty thousand dollars (\$50,000) is not used in a given year, the balance(s) will not be carried over to the following year.
- c. Such study will be undertaken by the employee outside the regular work hours, unless at the discretion of ANA, the study is of such significance that a reasonable degree of release time is justified.
- d. To be eligible for tuition assistance an employee must:
  - 1. Be a non-probationary employee who has completed at least one (1) year of employment with ANA and whose last performance evaluation indicated that the employee meets or exceeds requirements for his or her job.
  - 2. Enroll in the course after employment with ANA;
  - 3. Provide written application, including name of course(s), amount of tuition, fees and books, and the name of the institution/school prior to enrollment;
  - 4. provide evidence of a "C" or better grade for undergraduate course work, or a "B" or better grade for graduate course work, or "Pass" for pass/fail course work; and
  - 5. Provide a receipt documenting payment of tuition, fees and/or payment for books.
- e. ANA reserves the right to limit the number of courses for which an employee may seek tuition assistance if, in the judgment of ANA, the employee's educational study interferes with the employee's ability to render satisfactory performance. This does not

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preclude ANA from dealing with any performance problems through other means contractually available.

- f. As a condition of receiving tuition assistance, employees with fewer than five (5) years of service will agree in writing that if they are terminated for cause or voluntarily leave ANA's employ, they will repay ANA for any tuition assistance received within the past year and authorize ANA to deduct any such repayment from the employee's final payment(s). This repayment obligation does not apply to employees who are laid off. Employees with five (5) years or more of service will not have to repay ANA for any tuition assistance received within the past year.
- g. At any time, the union may raise concerns about either the individual or overall limits for tuition reimbursement and management may consider raising those limits for subsequent budget years.

# **ARTICLE 43. INTERNAL AFFAIRS**

WBNG will endeavor to not interfere with or inject itself into the internal affairs of ANA, its subsidiaries, and/or any C/SNA or MSD.

# **ARTICLE 44. ALTERATION/WAIVER OF AGREEMENT**

- 44.1 No employee or group of employees shall have the right to alter or waive any provision of this Agreement. This Agreement may be altered or waived only by the mutual consent of WBNG and ANA, and then, only in writing dated and signed by the parties hereto. The Executive Director of WBNG and/or his or her designee have the authority to act on behalf of WBNG. The CEO of ANA and/or his or her designee have the authority to act on behalf of ANA.
- 44.2 In the event that any provision of this Agreement is finally held or determined to be illegal or void as being in contravention of any law, or of any ruling or regulation of any governmental authority or agency having jurisdiction over the subject matter of this Agreement, the remainder of the Agreement shall remain in full force and effect.

# **ARTICLE 45. SUCCESSORS AND ASSIGNS**

45.1 Subject to appropriate confidentiality agreements, before any sale, spin-off, merger, assignment, or any other change in name or ownership, ANA shall advise WBNG in writing, with as much advance notice as possible, of the contemplated sale, spin-off, transfer, merger, assignment, or other change in name or ownership.

In the event of such a contemplated transaction, ANA shall meet with WBNG to receive input concerning the transaction. ANA also shall use its best efforts to have the other party to the transaction similarly meet with WBNG.

45.2 The parties acknowledge their obligation to engage in effects bargaining as required by law. The parties further agree to meet and confer concerning successor ship and/or assigns issues.

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# **ARTICLE 46. TRANSIT PROGRAM**

- 46.1 ANA will continue to make SmarTrip available to employees at their expense using pre-tax dollars.
- 46.2 ANA will continue to implement as IRS-conforming pre-tax salary deduction program for employee parking expenses incurred in commuting to work. Employees will be allowed to have deducted from payroll the maximum amount allowable by the IRS.
- 46.3 ANA will hold a drawing each month among all bargaining unit and non-bargaining unit employees (including managers) who drive for one (1) parking space and a SmarTrip card for employees (including managers) who do not drive to be paid for by ANA.

# **ARTICLE 47. DURATION**

- 47.1 This Agreement is effective August 21, 2018 and will continue in full force and effect until 11:59 p.m. on April 30, 2021, except as provided in Section 47.3, below.
- 47.2 If either party wishes to terminate or amend this Agreement, it shall give to the other party, at least ninety (90) days prior to April 30, written notice of intent to terminate or amend.
- 47.3 If neither party gives notice of intent to terminate or amend, this Agreement will continue in full force and effect from year to year, subject to termination or amendment upon at least ninety (90) days written notice by either party to the other party prior to May 1st of any subsequent year.

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Signatures to Agreement Effective August 21, 2018:

For American Nurses Association:

DocuSigned by: Mauren E. Cones -C7ECB818FB0D414...

Maureen E. Cones 9/5/2018 Chief Legal Officer

— Docusigned by: Denise Bailey Clark — ACD86EE122A3452...

Denise Bailey Clark Vice-President, Human Resources and Org. Development 9/5/2018

-Docusigned by: Churyl Peterson

Cheryl Peterson 9/5/2018 Vice-President, Nursing Programs and Policy

Jerreline Hims

Terreline Sims Assistant Director, Certification Services 9/6/2018 For Washington Baltimore News Guild – Association Staff Union:

DocuSigned by: heila J. Jinosny

Sheila L. Lindsay 9/10/2018 Unit Chair

— DocuSigned by: Don Griesluimer

EAC542ECCA8D4B7. Don Griesheimer Unit Representative 9/5/2018

DocuSigned by: Rosalind Sloan

Rosalind Sloan 9/6/2018 Unit Representative

DocuSigned by:

Tamiko Mussay

216BBAD1097844A... Tamiko Murray Unit Representative 9/6/2018

-DocuSigned by:

Lisa Lloyd

Lisa Lloyd Unit Representative 9/10/2018

Approved by:

-DocuSigned by: Louisa Colo E2742110B4624C0

Loressa J. Cole Chief Executive Officer American Nurses Association 9/6/2018 DocuSigned by:

Rick Ehrmann Washington Baltimore News Guild Local Representative 9/11/2018 Page **71** of **84** Effective August 21, 2018 through April 30, 2021

# APPENDIX A. WBNG/ANA AGREEMENT ON FIELD STAFF

- 1. ANA will provide a one (1) time only allowance of \$1500 to purchase appropriate office furnishings. On an annual basis, field staff may request additional furnishings through the standard capital budgeting process. No field person will be expected or assigned to office space within a C/SNA or Multi-State Division facility. ANA will also provide an annual stipend of \$400 for overhead costs of the home office.
- 2. ANA will pay the cost of installing, maintaining and servicing one telephone land-line into the office. One line will be dedicated fax and computer line. ANA will ensure that field staff may be reached at their home office through an 800 number.
- 3. ANA will provide all computer hardware and software for the home office use as well as maintenance/service of the package, as needed.
- 4. ANA will provide a fax/copier and other equipment, supplies and sundries as ANA deems is necessary for the field staff to use.
- 5. ANA will provide a cell phone for use of the field staff. ANA will cover costs for use of the phone during the field staff working hours.
- 6. ANA will provide an ANA sponsored credit card. The field staff is responsible for reconciling all expenses charged to that credit card, providing appropriate documentation and forwarding appropriate documentation in a timely fashion for final payment by ANA. This credit card is for business use only. Inappropriate use and/or non-timely submission of appropriate documentation are grounds for cancellation of the card.
- 7. ANA will provide a laptop for use on the road.
- 8. ANA will cover all business expenses for field staff to attend meetings/conventions or do work at the ANA or SNA/CMA offices. ANA will provide for the field staff expenses for any assigned labor liaison work as needed.
- 9. ANA will not unreasonably require field staff to work or attend meetings/conventions at the ANA or SNA/CMA offices more than thirty-five (35) days per year after the first year of employment.
- 10. ANA will provide for the field staff to be oriented to WBNG within the first three (3) weeks of work. ANA will then provide time and phone costs for the field staff to be conferenced into the WBNG meetings. ANA will work with WBNG to require work in the DC office at times that will overlap with WBNG monthly meetings, so the field staff can attend the WBNG meetings. ANA will cover reasonable costs for one field staff to be involved on site with negotiations of the WBNG/ANA contract for a period not to exceed ten (10) days.
- 11. ANA will pay the federal per diem rate according to IRS guidelines plus the normal hotel costs for each day a field worker is away from the home office on ANA business. In addition, ANA will pay \$10 dollars travel differential per day for personal expenses for stays away from the home office of more than five (5) days. This differential will be recorded on the time sheet and paid through the normal payroll process.

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- 12. ANA will not require a field person to drive their personal automobile to any assignment over 100 miles one way and not require driving for any assignment over 200 miles one way.
- 13. ANA will provide transportation home for the field person after each twelve (12) days. ANA will pay the incurred transportation expenses not to exceed the cost of a round trip ticket. If it is not possible for the field person to get away from the work project, the field person can bring out a person for the same cost of the ANA ticket at ANA's expense. Such an arrangement must be made through the ANA travel agent and in accordance with ANA travel policies.
- 14. ANA will provide health insurance coverage for each field person with the per month cost as per the WBNG/ANA contract.
- 15. All expense, petty cash, advances and pay checks will be electronically deposited at the field staff request through the payroll process. Accounts Payable checks will be sent over night to the field staff if they cannot be electronically deposited. All checks will be processed expediently by ANA. All vouchers will be sent immediately to the field staff.
- 16. Any non-exempt field staff will be paid overtime for hours over 36.25 as per the WBNG/ANA contract. Non-exempt staff will be encouraged to take field work and be mentored for development into higher level field positions.
- 17. ANA field staff who are required to move their home office, reassigned to the DC office, restructured out of a field position, etc., would be offered moving expenses or a voluntary layoff. A voluntary layoff will be in accordance with the WBNG/ANA bargaining unit agreement.
- 18. ANA will notify field staff of all job postings by first-class mail, facsimile and/or E-mail bulletin board as vacancies are posted. In the case(s) that electronic posting does not work, applications will be accepted from field staff after the ten (10) day posting period and be given consideration over external candidate applications.
- 19. Field employees will coordinate vacation leave and other leaves as possible with their department, so office coverage can be maintained as well as possible.
- 20. ANA will make reasonable efforts to ensure that all mandatory training/classes other than orientation will be arranged for the field staff at their convenience such as video access, electronic training, training on scheduled trips to ANA headquarters, etc. so field staff are up to date in ANA policies, procedures, etc. All ANA policies, procedures, rules, etc. will be sent in writing to the field staff.
- 21. Educational training classes and reimbursement will be available to field staff as per WBNG/ANA contract.
- 22. Electronic surveillance and workplace visitation will be on a scheduled basis unless a disciplinary situation arises. Should a disciplinary situation arise WBNG will be informed and representation will be afforded to the field staff.
- 23. All personnel records of the field staff employee will be copied and mailed upon request by overnight mail to the field staff for their review. The employee is allowed to respond in writing as per the WBNG/ANA contract agreement.

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- 24. All other parts of the WBNG/ANA contract will be afforded to the field staff including health and safety, workers compensation, non-discrimination, etc.
- 25. Field staff will have voice mail and E-mail through the ANA system. Field staff are required to check their ANA voice mail for messages at least once per day during normal working days for the purposes of ensuring continued communication between the field staff and ANA headquarters.
- 26. Field staff are requested to return to ANA expediently upon their separation from the organization all items (e.g., computers) purchased by ANA and electronic and hard copies of all files at ANA's expense. All confidential ANA business files are the property of ANA.
- 27. Field staff are expected to maintain a quality set of records. At least one (1) time per month, a copy of all important electronic files or hard copies of files (if not available in electronics) are to be transmitted to ANA for record keeping purposes. The supervisor and the field staff will decide on what constitutes important files. ANA will provide training and maintenance in the use of all electronic equipment provided.
- 28. Annual evaluations will be conducted in person. Managers and employees will seek to conduct quarterly updates in person in conjunction with another in-person activity or event.
- 29. ANA may be required by the Internal Revenue Code and Treasury regulations to include certain allowances or reimbursements in employees' taxable wages. Employees should consult their tax advisors to determine whether some part or all of these amounts can be deducted on their tax returns.

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# APPENDIX B. SALARY SCALE

# SALARY SCALE WBNG BARGAINING UNIT EMPLOYEES

Effective September 15, 2018

GRADE	MINIMUM (80%)	MIDPOINT (100%)	MAXIMUM (120%)		
1	\$23,128.03	\$28,910.04	\$34,692.05		
2	\$25,440.83	\$31,801.04	\$38,161.25		
3	\$27,984.91	\$34,981.14	\$41,977.37		
4	\$30,783.40	\$38,479.25	\$46,175.10		
5	\$33,861.74	\$42,327.18	\$50,792.62		
6	\$37,247.91	\$46,559.89	\$55,871.87		
7	\$40,972.70	\$51,215.88	\$61,459.06		
8	\$45,069.98	\$56,337.47	\$67,604.96		
9	\$49,576.98	\$61,971.22	\$74,365.46		
10	\$54,534.67	\$68,168.34	\$81,802.01		
11	\$59,988.14	\$74,985.18	\$89,982.22		
12	\$65,986.95	\$82,483.69	\$98,980.43		
13	\$72,585.65	\$90,732.06	\$108,878.47		
14	\$79,844.22	\$99,805.27	\$119,766.32		
15	\$87,828.64	\$109,785.80	\$131,742.96		
16	\$96,611.50	\$120,764.38	\$144,917.26		
17	\$106,272.66	\$132,840.82	\$159,408.98		

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# **APPENDIX C. ALTERNATE WORK SCHEDULE FORMS**

for\_\_\_\_\_Department

Schedule for\_\_\_\_\_\_to \_\_\_\_\_

Please fill out the form below for employees within department who are interested in requesting an Alternate Work Schedule. Hours scheduled must include 45-minute lunch break. Hours cannot add up to more than 40 hours per week (not including lunch) and must add up to 80.0 hours for the two-week period (not including lunch).

	Week 1				Week 2					
Name	Mon.	Tues.	Wed.	Thurs.	Fri.	Mon.	Tues.	Wed.	Thurs.	Fri.

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# **REQUEST FOR ALTERNATE WORK SCHEDULE**

I. To be filled out by employee in department requesting compressed work week schedule and turned in to Manager with compressed week time schedule for approval.

Name: Exempt/Non-Exempt: Job Title: Department: Manager: Date Submitting Request to Manager:

How will your proposed schedule sustain or enhance your ability to get the job

done?

What potential barriers could your changed schedule raise with:

External Customers? Internal Customers? Co-workers? Your Manager?

How do you suggest overcoming any challenges with these groups:

External Customers? Internal Customers? Co-workers? Your Manager?

What reasonable deliverables and measurements would you propose for you and your manager to assess how your performance is meeting or exceeding expectations? Be as quantitative as possible.

What review process with your manager do you propose for constructive monitoring and improvement of your compressed work week option? Are there measurable outcomes to use in the review process?

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# II. Manager Completes this section

Request for Compressed work week:

Denied

If request is denied, please describe why:

Managers Signature/Date:

**Employees Signature/Date:** 

Effective date of Compressed Work Schedule:

**Ending date:** 

Periods where compressed work week will be suspended: (ex. Thanksgiving week, month surrounding convention):

Manager: Please send copies of this form and any attachments to Human Resources.

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# **TELECOMMUTING FORM**

\_

Employee Name	-
Employee Position	
Department	
Supervisor	

Planned Telecommuting Schedule (Subject to Variation Based on Business Needs or Approved Employee Request)

**Supervisor Signature:** 

**Employee Signature:** 

I have read the applicable Collective Bargaining Agreement sections pertaining to Telecommuting, and I agree to the responsibilities identified in that Agreement.

Effective Date: \_\_\_\_\_

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